



WORLD-CLASS TECHNOLOGY. UNRIVALED LOCAL SERVICE.

## Authorized User Form

### Who can access or make changes to the account?

The person's name that appears on the bill is the ONLY person authorized to access this account either in person or by phone. If you want to allow someone else to have access to this account, you may do so by using this form.

Vernon Communications Co-op is committed to respecting and protecting the privacy of our customers.

*AN AUTHORIZED PERSON OR SPOUSE CAN REQUEST INFORMATION AND MAKE CHANGES TO THE ACCOUNT, THE SAME AS THE PRIMARY ACCOUNT HOLDER*

Account Number

Customer Name \_\_\_\_\_ Phone \_\_\_\_\_

Spouse \_\_\_\_\_ Phone \_\_\_\_\_

Authorized User(s) \_\_\_\_\_ Phone \_\_\_\_\_

\_\_\_\_\_ Phone \_\_\_\_\_

4-Digit PIN to access your account:

### PIN/CPNI Password Retrieval Questions

In what city were you born? \_\_\_\_\_

What High School did you attend? \_\_\_\_\_

CPNI PASSWORD (PHONE CUSTOMERS ONLY) \_\_\_\_\_

### What is CPNI and why do I need a password to protect it?

CPNI includes where, when and to whom a customer places a call, as well as the types of phone service offerings to which the customer subscribes, and the extent to which the services are used.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Email \_\_\_\_\_ Sign up for eBill

*\*You will be emailed a temporary password to log in to your eBill account. Vernon Communications also offers EFT. Log in to your on-line account or ask our Member Support Staff to add an EFT.*