



May 21, 2021

Service Request Form

SERVICES

High Speed Symmetrical Internet (One-time Connect Fee of \$50)

- 25 MEG \$49.95
 50 MEG \$77.95
 100 MEG \$129.95
 500 MEG \$299.99
 1 GIG *Call for pricing*
 Leased Router
 Own Router

Television (One-time Connect Fee Included With Internet)

- Local
 Select
 Basic
 Expanded
 Number of Set-top Boxes
 Number of TV's
- 250 GB Whole Home DVR
 500 GB Whole Home DVR
- MVS Stream and Watch TV Everywhere Options available...just ask.*
- \$50.00 Connect Fee up to 3 STBs
Each additional STB \$35.00 installed*

Telephone (One-time Connect Fee of \$34) (Port Fee of \$24)

- Publish
 Non-Pub \$1.00/mo
 Directory Listing: _____

Features:

- Caller ID
 Call Waiting
 Call Waiting for Caller ID
 Voice Mail
 Call Forwarding
 Three Way Calling
 Voice Mail-Email Notification
 Other

Long Distance:

- .10/MIN
 120 Minutes (\$6.00/mo)
 500 Minutes (\$19.95/mo)
 1,000 Minutes (\$24.95/mo)
- Calls to Alaska, Hawaii, US Territories, and International locations not included.
Rates are for one line. Additional lines are same price per line.*

Battery Back-up Power Options for Dial Tone Only:

- 8 Hour Battery Back-up (Provided and installed at no charge) Accept Decline
 24 Hour Battery Back-up (Available for purchase at \$350.00 installed) Accept Decline

Payment Information

By choosing an option, you are authorizing the Financial Institution below to pay your monthly Vernon Communications Co-op bill on the 10th of every month or the next business day if the 10th falls on a weekend or holiday. Vernon Communications has the right to cancel use of the automatic bill payment. If you wish to cancel automatic bill payments, please notify Vernon Communications Co-op three or more business days before the payment is scheduled to be made.

Please choose one option and receive a one-time credit of \$5.00:

- Checking or Savings**
 Name of Financial Institution _____
 Name of Account Holder _____
 Entire Account Number _____
 Routing Number _____

Sign up for ebill and receive a one-time credit of \$5.00

Smarthub Go to: www.vernoncom.coop, Select "MY ACCOUNT" at the top of the home page, click on the RED "SMARTHUB" box and enter your email address and this temp password to sign up for paperless bill (ebill).

Email _____ Temporary Password _____

Once in your account, you can change the password to something else if you choose.

The first bill will include connect fee(s) and is prorated from the connect date to the end of that month AND the entire next month as we always bill in advance. Payments are due the 10th of each month.