

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	Contents
Sheet No.	1
Amendment No.	619

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BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER 9/1/2020

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PREFACE

TARIFF SYMBOLS

A. SYMBOLS USED IN THIS TARIFF

<u>Symbol</u>	<u>Explanation</u>
(C)	Signifies a changed regulation.
(D)	Signifies a discontinued rate, treatment, or regulation.
(I)	Signifies an increased rate or new treatment resulting in an increased rate.
(N)	Signifies a new rate, treatment, or regulation.
(R)	Signifies a reduced rate or new treatment resulting in a reduced rate.
(T)	Signifies a change in text but no change in rate, treatment, or regulation.
/#/	When found in the outer margin of the tariff sheet, signifies material moved from or to another section of the tariff with no change, unless there is another tariff change symbol present.
	This symbol is used as a footnote reference, where the # represents numeric characters corresponding to the same symbol in the footnote explanation.

(N)

(N)

BOARD OF DIRECTORS AUTHORIZATION _____ May 1, 2002

APPLICABLE TO BILLS RENDERED ON AND AFTER _____ May 1, 2002

PUBLIC SERVICE COMMISSION OF WISCONSIN
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VERNON TELEPHONE COOPERATIVE, INC.

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MEMBERSHIP FEES

Rules relating to the requirement for payment of membership fee pursuant to Section 196.605, Wisconsin Statutes

Membership:

No membership fee is required from a patron desiring telephone services.

Qualifications for membership are described in the Cooperative's Bylaws, which may be updated from time to time, and are available for review in the Cooperative's offices.

Termination of Membership:

Rules regarding Termination of Membership are described in the Cooperative's Bylaws, which may be updated from time to time, and are available for review in the Cooperative's offices.

(C)

(C)

BOARD OF DIRECTORS AUTHORIZATION _____

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VERNON TELEPHONE COOPERATIVE, INC.

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EXTENDED AREA SERVICE (EAS)

EXTENDED AREA SERVICE (EAS)

A. DESCRIPTION

Exchange Service, consisting of Network Access Lines and flat rate service, is provided within a defined Local Service Area. The Local Service Area for Network Access Lines is the Exchange Area

B. Extended Area Service (EAS) defines the Local Service Area within which Telecommunications Service Customers in two different Exchange Areas may call each other at the charges and/or rates for a local call.

C. The Extended Area Service (EAS) arrangements for the Cooperative's Exchanges are:

<u>From</u>	<u>To</u>	<u>From</u>	<u>To</u>
Liberty Pole	Viroqua Soldiers Grove DeSoto Genoa Readstown	Readstown	Soldiers Grove Sabin Viola Viroqua Liberty Pole
DeSoto	Genoa Liberty Pole Viroqua Seneca	Westby	LaFarge Chaseburg Viroqua Cashton Coon Valley

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER 6/7/1999

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VERNON TELEPHONE COOPERATIVE, INC.

Utility Name

EXTENDED AREA SERVICE (EAS)

EXTENDED AREA SERVICE (EAS) (Cont'd)

A. DESCRIPTION (Cont'd)

C. The Extended Area Service (EAS) arrangements for the Company's Exchanges are: (Cont'd)

<u>From</u>	<u>To</u>	<u>From</u>	<u>To</u>
Genoa	DeSota Viroqua Liberty Pole Chaseburg Stoddard	Viola	LaFarge Readstown Sabin Viroqua Yuba ¹
LaFarge	Westby Viroqua Viola Hillsboro Yuba	Yuba	LaFarge Hillsboro Viola ¹

/I/

(N)

(N)

/I/

NOTE 1: Extended Community Calling between Viola and Yuba, but at a zero rate and not measured.

/1/ Material formerly appeared in Section V of Sheet 2.

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER 7-1-04 _____

Form 10 Rate

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VERNON TELEPHONE COOPERATIVE, INC.

Utility Name

EXCHANGE RATES

LOCAL EXCHANGE RATES – Includes calling features the Cooperative makes available

(C)

		<u>Monthly</u>	<u>State USF Assessment</u>
A.	All Exchanges Except Genoa and DeSoto Exchanges		
	Business Line – One Party Access Line	\$20.00	\$.72
	PABX Trunk	20.00	.72
	Key System Access Line	20.00	.72
	Residence Access Line	20.00	.72
B.	Genoa and DeSoto Exchanges		
	Genoa and DeSoto Exchanges		
	Business Line – One Party Access Line	20.00	.72
	PABX Trunk	20.00	.72
	Key System Access Line	20.00	.72
	Residence Access Line	20.00	.72
C.	Discounts on Bundled Offerings of the Cooperative's Exchange and Other Services		
	Discount from total recurring charges when multiple services are simultaneously purchased		
			<u>Discount Amount</u>
	Customers taking Phone and Internet, or Phone and Television		\$7.50
	Customers taking Internet and Television		17.50
	Customers taking Phone and Internet and Television		25.00

(N)

(N)

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER September 1, 2020

PUBLIC SERVICE COMMISSION OF WISCONSIN
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VERNON TELEPHONE COOPERATIVE, INC.

Utility Name

NONRECURRING CHARGES

Service Connection Charges

A. Conditions

1. This charge is intended to cover, in part, the expense incurred by the Telephone Company in conjunction with the following:
 - a. Establishment of service;
 - b. Change in location of service from one premises to another;
 - c. A transfer of service from one person to another where a change in billing is involved.

B. Charges

Service Order	20.00
Facilities Connection Charge	14.00
Premises Visit Charge	20.00

(C)

(C)

Reconnection Charges

A. Conditions

1. This charge is intended to cover, in part, the expense incurred by the Telephone Company for re-establishing a service which has been temporarily disconnected for nonpayment.

B. Charges

1. Facilities Reconnection 14.00

(T)

Overtime Work or Work Performed Outside Regular Work Hours

- A. The rates and charges specified in the various sections of this tariff contemplate that all work on the customer's premises be performed during regular working hours and such work once begun will not be interrupted by the customer.

- B. If a customer requests that any work including repairs be performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular working hours, or interrupts such work which has begun, the customer may be required to bear any additional costs incurred.

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER July 20, 2015

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VERNON TELEPHONE COOPERATIVE, INC.

Utility Name

NONRECURRING CHARGES (Continued)

Facilities Connection Charges do not apply to:

- A. Changes made on the initiative of the Telephone Company for service reasons.
- B. When there is a change in name and/or a change of interest which does not require the Telephone Company to discontinue billing for one customer and establish billing for another customer.
- C. Whenever service personnel visit a customer premises not equipped with a Network Interface Device (NID) , the service personnel shall install a NID, except in emergency situations. Service and Connection Device Charges shall not apply for this installation.

(T)

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER _____ July 20, 2015 _____

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VERNON TELEPHONE COOPERATIVE, INC.

Utility Name

RESTORATION OF SERVICE

1. If the service furnished a subscriber is temporarily suspended for nonpayment of charges due or any other violation of the regulations of the Telephone Company, as described under "Rules and Regulations Applying to All Subscribers Contracts", such service is restored only upon payment of a restoration of service charge of \$14.00. Such charges are in addition to any charges due for current services and facilities furnished up to the date of suspension of service. (I)

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER 2-1-11

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VERNON TELEPHONE COOPERATIVE, INC.

Utility Name

LIFELINE SERVICE

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline Service is a residence service offering that provides a discounted monthly rate to customers who qualify for low income assistance programs as defined in s. PSC 160.02(21), Wis Adm. Code, and under federal rules citing Federal Poverty Guidelines.
2. Lifeline Service provides a monthly discount to eligible residence customers that have a network access line service designated for support under 47 CFR 54.101(a) and PSC 160.03, Wis. Adm. Code, (including Extended Area Service), touch-tone service, 911 Service (billed on the customer's telephone bill), and the End User Common Line Charge (EUCL), or through another qualifying service type. If the customer has measured service, meeting federal required minutes of local calls or local call minutes provided. Extended Community Calling (ECC) Service is not included in Lifeline Service.
3. Lifeline Service monthly rates for residence customers are established according to s. PSC 160.062(2g), Wis Adm. Code.

B. REGULATIONS

1. Lifeline Service is only available for residence Customers with a single line Network Access Line, or other qualifying service type, in the same household from a single provider.
2. Lifeline Service customers must complete and remit any required query authorization forms requested by the Company or forfeit eligibility for Lifeline Service.
3. Eligibility for Lifeline Service must be verified regularly by the Company according to then current state and federal rules, using data reporting platforms developed for this purpose.

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER September 1, 2020

(C)

(C)

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VERNON TELEPHONE COOPERATIVE, INC.

Utility Name

LIFELINE SERVICE

LIFELINE SERVICE (Cont'd)

4. Reconfirmation of Eligibility for Lifeline Service (Cont'd)

- a. Reconfirmation of eligibility for Lifeline Service will be done at least once each year, and in accordance with rules established by the FCC and PSCW.

Lifeline Service will appear as a credit or rate reduction on the Customer's bill on the next bill date following the date the Customer applied for Lifeline Service. When the Customer's eligibility precedes the previous bill, credit will also be given on one month's prior bill.

6. A Lifeline Service Customer cannot be disconnected for the non-payment of toll charges.

(C)

(C)

BOARD OF DIRECTORS AUTHORIZATION _____

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VERNON TELEPHONE COOPERATIVE, INC.

Utility Name

LIFELINE SERVICE

LIFELINE SERVICE (Cont'd)

C. RATES AND CHARGES

The applicable monthly rate for Lifeline Service is determined by the sum of the rates for the services specified in 1, following and applying a credit based on the sum of the credits as specified in 2, following.

1. Lifeline Service

Residence Network Access Line (including EAS) at the rate specified elsewhere in this tariff, or other qualifying service type specified under rules established by the FCC and the PSCW Supported Services included in PSC 160.03.

Touch Calling Service (if applicable) at the rate specified in Section 6 of this tariff.

911 Service (if billed on the Customer's telephone number).

End User Common Line (EUCL) Charge.

2. Lifeline Service Credits

End User Common Line (EUCL) Charge as specified in the NECA Tariff.

Federal Lifeline support credit as specified by the Federal Communications Commission (FCC) for Universal Service Support for Low-Income Consumers, and by the Public Service Commission of Wisconsin in Wis. Admin. Code PSC 160.062, and as it may be modified in the future.

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER September 1, 2020

(C)

(C)

**PUBLIC SERVICE COMMISSION OF WISCONSIN
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Vernon Telephone Cooperative

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Section No. II

Sheet No. 1

Amendment No.

EXPLANATION OF TERMS

Accessories

Devices which are mechanically attached to or used with the facilities furnished by the Telephone Company. These devices may not replace any of the component parts of the Telephone Company facilities nor be injurious to the telecommunications network.

Authorized User

A person, firm or corporation (other than the customer) on whose premises telephone service is provided and who may communicate over such channels in accordance with the terms of the tariff.

Average Busy Season - Busy Hour Traffic

The average traffic volume for the busy season, busy hour.

Base Rate Area

That portion of the Exchange Area surrounding and including the central office (or offices) within urban classes of local exchange telephone service are offered at rates that do not vary with the distance from the central office or Exchange Rate center.

This area may be described in one of the following manners:

- a. As the village or city corporate limits;
- b. As the village or city corporate limits as of a given date;
- c. By means of a map specifically identifying the area.

Building

A building or buildings in which there is free access between all parts of the structure by means of doors, open archways, elevators, stairways or continuous corridors. Heating tunnels or passageways under or over a thoroughfare or other open space do not make two separate buildings the same building.

Issued.....

Applicable to bills rendered on and after.....

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**PUBLIC SERVICE COMMISSION OF WISCONSIN
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Vernon Telephone Cooperative

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EXPLANATION OF TERMS

Business Service

Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

Calls

Customers' telephone messages attempted.

Central Office

A switching unit, in a telephone system which provides services to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting subscriber lines and trunks or trunks only. There may be more than one central office in a building or more than one central office in an exchange.

Central Office Line

A circuit connecting an individual line or party line (including rural) main telephone, order turret, or private branch exchange system with a central office.

Channel or Circuit

A path for communications between two more stations or Telephone Company offices, furnished in such a manner as the Telephone Company may elect, whether by wire, radio, or a combination thereof and whether or not by a single physical facility or route.

Class of Service

The various categories of service generally available to the customer, such as business or residential.

Commission

The Public Service Commission of Wisconsin.

Connection Company

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Issued.....

Applicable to bills rendered on and after.....

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DEC 17 1991

**PUBLIC SERVICE COMMISSION OF WISCONSIN
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Vernon Telephone Cooperative

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Section No. II

Sheet No. 3

Amendment No. 52

EXPLANATION OF TERMS

Continuous Property

The term "Continuous Property" means a continuous plot of ground, including any buildings thereon, which is used exclusively by the customer (or by an authorized user of the customer's service) and which is not separated by property occupied by others or by a public thoroughfare.

Customer or Subscriber

Any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., provided with telephone service by any telephone utility. Said customer or subscriber is responsible for the payment of charges and compliance with the regulations of the Telephone Company.

Data Access Arrangement

The term "Data Access Arrangement" denotes a protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with the criteria set forth in other parts of this Tariff.

Determination of Serving Area

- a. A Customer located on the opposite side of the thoroughfare from the facilities is considered to be within the area if he can be served by a drop wire using not more than one additional pole.
- b. A customer located on the same side of the thoroughfare as the facilities is considered to be within the area if he can be served by a drop wire not requiring any additional poles.
- c. In no case will a location beyond one-hundred and fifty (150) feet from the boundary be considered as within the respective Base Rate Area or Exchange Area.

Issued.....

Applicable to bills rendered on and after.....

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DEC 17 1954

**PUBLIC SERVICE COMMISSION OF WISCONSIN
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Vernon Telephone Cooperative

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Sheet No. 4

Amendment No.

EXPLANATION OF TERMS

Direct Electrical Connection

The term "Direct Electrical Connection" denotes a physical connection of the electrical conductors in the communications path.

Exchange

A unit established by a telephone utility for the administration of telephone service in a specified area which usually embraces a city, town, or village and its environs. It consists of one or more central offices together with associated plant used in furnishing communications service in that area.

Exchange Area

The territory served by an exchange, as outlined by an exchange area boundary map.

Exchange Service

The service of furnishing facilities for telephone communications within a local service area, in accordance with the regulations and charges specified in the Local Exchange and General Exchange Tariffs. Exchange service includes the furnishing of the local facilities required to establish and maintain connection between an exchange station and the toll plant in connection with toll calls.

Flat Rate Service

Customer exchange service in connection with which a stipulated monthly charge is made covering all messages or message units to telephones bearing certain designations as specified in the applicable Local Exchange Tariff.

Public and Semi-Public Service

Exchange service in connection with which local message use is measured in terms of local messages or message units for the purpose of charging for the service, and in connection with which a coin collecting device is included as part of the telephone equipment.

Issued.....

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TELEPHONE RATE FILEVERNON TELEPHONE COOPERATIVE

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EXPLANATION OF TERMSExtended Area Service

Interexchange telephone service furnished at a flat rate between one or more exchange areas.

Extended Community Calling (ECC) Service

Interexchange local telephone service furnished at a per minute rate within the Extended Community Calling (ECC) Area.

Foreign Exchange Service

Foreign exchange service is exchange service furnished from a central office of an exchange other than the exchange normally serving the area in which the customer is located. It is not available in connection with public or semi-public telephone service.

The rates for foreign exchange service is the rate applicable in the foreign exchange for the class of service furnished.

Customers located within two miles of the desired foreign exchange boundary are billed at the cross-boundary foreign exchange rate; for all other customers, the monthly rate is billed at the interexchange foreign exchange rate.

The foreign exchange telephone company providing the customer the telephone number, is considered the switching telephone company.

Grade of Service

The type of service furnished a customer. (1-party, 2-party, 4-party, and multi-party)

Individual Line

A central office line designed for the connection of only one main station (not a private branch exchange trunk line).

Local Message

A communication between a calling telephone and any other telephone within the local service area of the calling telephone.

Issued _____

Applicable to bills rendered on and after DEC 1 1993

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DEC 13 1993

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILEVERNON TELEPHONE COOPERATIVE

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Exchange AllSection No. IISheet No. 6Amendment No. 2EXPLANATION OF TERMS (Continued)Local Message Unit

The unit of measurement for charging for local message use. A local message, unless furnished as an unlimited local message, may carry a charge of one or more local message units, depending upon destination and length of conversation.

Locality Rate Area

That portion of an exchange located beyond the Base Rate Area, and either contiguous or non-contiguous thereto, within which specified urban grades of exchange service are offered at rates which do not vary with the distance from the Base Rate Area, but not necessarily at identical rates to the base rate area.

Local Service

Telephone service furnished between customer's stations located within the same local service area.

Local Service Area

The Local Service Area for an Exchange consists of the basic exchange area, the Extended Area Service area, and the Extended Community Calling Service Area defined for the exchange.

Message

A completed customer telephone call.

Minimum Contract Period

The minimum length of time for which a customer is obliged to pay for service, whether or not retained by the customer for such minimum length of time.

Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing) calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines

Issued _____

Applicable to bills rendered on and after DEC 1 1993

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DEC 13 1993

**PUBLIC SERVICE COMMISSION OF WISCONSIN
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EXPLANATION OF TERMS

Network Control Signaling (Cont'd)

in the telecommunications system.

Network Control Signaling Unit

The term "Network Control Signaling Unit" denotes terminal facilities furnished, installed, and maintained by the Telephone Company for the provision of network control signaling.

Outside Plant

The telephone equipment and facilities installed on, along, over or under streets, alleys, highways, or on private right-of-ways between the central office and customer locations or between central offices.

Premises

The space occupied by a customer in a single building or a group of buildings on continuous property of customer.

Private Line Service

Private line service is that of furnishing the facilities, including channels to enable the customer and authorized users to communicate between specified locations for continuous use. It is furnished, subject to the availability of such facilities and the requirements of the Telephone Company.

Regrade

An application for a different, usually better, grade of service.

Residence Service

Telephone service furnished to customers where the actual or obvious use is for domestic purposes.

Same Building

The term "Same Building" means a structure built as a unit. Abutting buildings are treated as the "Same Building" when there is a free internal access between the buildings.

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**PUBLIC SERVICE COMMISSION OF WISCONSIN
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EXPLANATION OF TERMS

Same Customer

In order for different services to be considered as furnished to the "Same Customer", such services must be billed in the same name.

Note: The business service of a customer, furnished in other than in his own name, and his residence service qualify as being furnished to the "Same Customer"

Service Charges

Service charges are non-recurring charges applicable to service connection.

Tariff

The rates, charges, ruled and regulations adopted and filed by the Telephone Company and approved by the Public Service Commission.

Telephone Utility

Any person, firm, partnership, cooperative organization, or corporation engaged in the furnishing of telephone service to the public under the jurisdiction of the Commission.

Tie Trunk

A tie trunk is a voice grade communication channel between PBX systems, Centrex systems, or between PBX and Centrex systems.

Toll Message

A communication from a calling station to a station located in a different local service area for which a long distance usage charge applies.

Toll Rate

The initial period charge prescribed for toll messages usually based

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EXPLANATION OF TERMS

Toll Rate (Cont.)

upon duration of the initial period and distance between exchanges.

Toll Service

Telephone service between exchanges or locations for which a toll rate is charged.

Trip

A trip is a visit to a customer's continuous property at which time certain work ordered by the customer is to be performed.

Zoning

Zoning involves the establishment of bands or relatively concentric areas throughout an exchange, and the offering of only graded service to the customers at specified rates within these particular zones.

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**PUBLIC SERVICE COMMISSION OF WISCONSIN
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Vernon Telephone Cooperative

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Section No. III

Sheet No. 1

Amendment No. 32

RULES AND REGULATIONS

1. General

The following general regulations are in addition to the regulations contained in other sections of this Tariff.

2. Liability of the Telephone Company

- a. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and because of the unavoidability of errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to the terms, conditions, and limitations specified in b., c., d., e., and f. following.
- b. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission occurs.
- c. The customer indemnifies and save the Telephone Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.
- d. The Telephone Company's liability arising from errors in or omissions of directory listings shall be limited to resulting impairment of the customer's service, and the Telephone Company may discharge such liability by an abatement or refund of an amount not exceeding the charge for the service, excluding additional message charges, during the period covered by the directory in which the error or omission occurs.

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- e. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the latter company is not liable for any act or omission of the other company or companies.
- f. The Telephone Company is not liable for any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's apparatus and associated wiring on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Telephone Company.

3. Allowance for Interruption

The Telephone Company will, in the event the customer's exchange service is interrupted, make a subsequent appropriate billing adjustment subject to the following conditions:

- a. Credit for interruption is not allowed where the outage is caused by a willful act, or due to negligence of the customer or the failure of Facilities provided by the customer.
- b. Credit will be allowed from the time notification is received from the customer or from the time of discovery by the Telephone Company, whichever is earlier, when each interruption comprises at least 24 consecutive hours of outage.
- c. Credit for interruption is based upon the number of consecutive days of each outage.
- d. For the purpose of determining the allowance for interruption, each month is considered to have 30 days. The refund to the customer shall be the pro rata of the month's charges for the period of days that the portion of the service is rendered useless or inoperative.

4. Use

- a. Access to Company Facilities on Customer's Premises.

Telephone Company agents and employees shall enjoy reasonable access to Company facilities on customer premises for the purpose of inspecting, repairing, or upon termination of service, removing company owned facilities. These facilities, usually comprising, but not limited to, the drop line, protector, wire termination, or network

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interface device, are the property of the Telephone Company, which shall do all work of installing, moving and maintaining these facilities.

Except as otherwise provided by this Tariff, lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company. However, customers who furnish telephone service to guests or patients, may recover billed charges of the Telephone Company for local and toll messages placed by guests or patients. Hotels and Motels may add a per call fee to guests' telephone bills, but such charges must be posted in guests' rooms. Also, any federal, state, or local governmental entity (including counties, cities, towns, and villages) may authorize any other governmental entity to use its telecommunications service, and may recover for such use a portion of the charges billed by the Telephone Company to it for such service.

b. Use of Customer Service

The customer subscribing to telephone service is responsible for its use and for the payment of all charges in connection therewith, and shall exercise such control as may be necessary to insure that it is not improperly used. If the use of service interferes unreasonably with the service of other customers, a customer may be required to take service in sufficient quantity or of a different class or grade.

The use of customer service, as distinguished from public or semi-public service, is limited as follows:

- (1) Customer service (residence) is furnished only for use by the customer, his family, persons residing in the customer's household, or guests of the customer, except as the use of the service may be extended to persons temporarily subleasing a customer's residential premises.
- (2) Customer Service (business) is furnished only for use by the customer, his employees, representatives, patients or guests except as provided in 4.a preceding and as the use may be extended to joint users in accordance with the "Joint User"

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portion of this Tariff.

The Telephone Company may decline to install customer service, or to permit such service to remain, on premises of a public or semi-public character where the instrument is so located that the public in general or the patrons of the customer may make use of the service.

c. Cancellation for Cause

(1) Abuse or Fraudulent Use

The Telephone Company may, upon at least 5 calendar day's written notice to the customer, without incurring any liability, forthwith deny or disconnect service because of abuse or fraudulent use of service. Service must be disconnected within 15 days of the date of the notice, unless the customer and the Telephone Company agrees to extend this time period. In case of a dangerous emergency condition where the public interest requires immediate action or pursuant to governmental requirements, service may be disconnected without notice for as long as the condition exists.

Abuse or fraudulent use of service includes, without specific limitations, the following:

- (a) The use of services or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
- (b) the obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain, telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid payment, in whole or in part, of the regular charge for each such service;
- (c) the use of service or facilities of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;

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- (d) the use of profane or obscene language;
- (e) the use of the service in such a manner as to interfere with the use of the service by one or more other customers or the operation of non-standard equipment; and
- (f) the impersonation of another with fraudulent intent.

(2) Use of Service for Unlawful Purposes

Service is furnished with the understanding that it will be used only for lawful purposes. The Telephone Company will disconnect or deny service if it has knowledge that the service is being or will be used for unlawful purposes. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, and requests that such service be disconnected or denied.

(3) Non-Payment

The Telephone Company may, upon at least 5 calendar days written notice to the customer, without incurring any liability, forthwith deny or disconnect service for non-payment of a delinquent account, failure to comply with the terms of a Deferred Payment Agreement under B.5.f. following, or failure to comply with deposit or guarantee requirements under B.5.d. and e. following. Service must be disconnected within 15 days of the date of the notice unless the customer and the Telephone Company agree to extend this time period.

Service may be denied or disconnected for failure to comply with the terms of a Deferred Payment Agreement or failure to pay a delinquent account, provided the total amount owed for service used exceeds one month's local service charges.

If a written request from the customer or responsible party is on file with the Telephone Company at the time the 5 day notice is mailed, a copy of the disconnect notice will also be mailed to the County Department of Health and Social Services.

For the purposes of these regulations a telephone bill is considered a delinquent account one day after issuance.

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In the event of a dispute involving a customer's bill, the customer's service will not be disconnected for non-payment of that portion of the bill under dispute pending completion of the Dispute Procedures provided by the PSC of W. Standards for Telephone Service. Customers are required to pay all charges which are not in dispute.

The Telephone Company may disconnect or refuse service for any of the following reasons:

- (a) Failure to pay a delinquent account or to comply with the terms of a Deferred Payment Agreement under B.5.f. following.
- (b) Failure to comply with deposit or guarantee arrangements under B.5.d. and e. following.
- (c) Where subsequent credit information indicates that the initial application for service was false or incomplete to the extent that a deposit or guarantee would be required or service refused under the applicable regulations or this tariff or the PSC of W. Standards for Telephone Service.

The Telephone Company will not attempt to collect by threat of disconnection or refusal of service for any of the following reasons:

- (a) Delinquency in payment for service by a previous occupant of the premises to be served other than a member of the same household residing at the same premises;
- (b) Delinquency in payment for another class of telephone service;
- (c) Failure to pay another customer's bill as guarantor thereof;
- (d) Failure to pay for directory advertising or charges for non-utility service billed by the utility;
- (e) Failure to pay charges arising from any underbilling occurring more than one year prior to the current billing and due to any misapplication of rates or due to inaccurate metering;

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(f) failure to pay a delinquent account over 6 months old where no collection steps have been taken within 6 months of the date of the delinquent bill or bills unless the passage of additional time is the result of other provisions described herein or from good faith negotiations or arrangements made with the customer.

(4) Other

The Telephone Company may, deny, or disconnect the service upon at least 5 calendar days written notice to the customer, without incurring any liability, for any of the following reasons, except in the event of abandonment no notice is required.

- (a) failure of a customer to make suitable deposit or guarantee arrangements as required by this tariff;
- (b) any other violation of the Telephone Company's regulations filed with the Public Service Commission of Wisconsin or the Federal Communications Commission.

For charges applicable for restoral of service, see other sections of this tariff.

(5) Dispute Procedures

When a customer disputes a request for a deposit or other guarantee, under B.5 following, or informs the Telephone Company prior to disconnection that an amount or any matter related to disconnection or refusal of service is in dispute, the Telephone Company will follow the Dispute Procedures set forth in Rule PSC 165.0535 of the PSC of W. Standards for Telephone Service.

In the event of a formal hearing, the customer will be required to pay 50% of the bill or deposit in dispute to the utility or post bond for that amount on or before the hearing date. Such payment or bond may be waived by the Commission for good cause shown. failure to pay the specified amount will constitute waiver by the customer. In disputes involving essentially the same or similar complaints or facts, to those disputes already resolved by the Commission, the Telephone Company may require the customer to post 100% surety bond or to deposit the total disputed amount.

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Telephone service will not be disconnected or refused because of any disputed matter while the disputed matter is being pursued in accordance with the Dispute procedures set forth in the PSC of W. Dispute Procedures. In no way does this relieve the customer from obligation of paying charges which are not disputed.

5. Billing and Payment Arrangements

a. Customer Billing

Bills to customers will be rendered regularly and will contain a clear listing of charges. The Telephone Company will comply with reasonable customer requests for itemized statements of charges.

The Telephone Company will not bill the customer for delinquency in payments by a previous occupant of the premises other than a member of the same household residing at the same premises.

b. Payment for Service

The customer is responsible for payment of all charges for facilities and services furnished the customer, including charges for services originated, or charges accepted, at such facilities by the customer or any other person. All recurring monthly charges are billed in advance. All bills are due when rendered and are payable at any business office of the Telephone Company, or at any other location designated by the Telephone Company. If objection is not received by the Telephone Company within thirty days after the bill is rendered, the items and charges appearing thereon shall be deemed to be correct and binding upon the customer.

c. Advance Payments

Applicants for service who have no account with the Telephone Company or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time of application equal to the service connection or installation charges, or both, and the initial period charges for the service provided. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the Tariff.

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d. Deposits

The Telephone Company may require an applicant or a customer to make a suitable deposit to be held by the Telephone Company as a guarantee of the payment for charges for telephone service.

(1) New Residence Service

The Telephone Company may not require a deposit or other guarantee as a condition of new residence service unless the customer;

- (a) Has an outstanding account balance with any Wisconsin telephone utility accrued within the last six years and at the time of request remains outstanding and not in dispute, or
- (b) The customer is attempting to receive service with intent not to pay for same, or
- (c) The customer will clearly be unable to pay for service at the time such payment is due.

(2) Existing Residence Service

The Telephone Company may not require a deposit or guarantee as a condition of continued residence service unless:

- (a) The customer's service has been disconnected once within the preceding 12-month period for non-payment of a delinquent bill not currently in dispute, or
- (b) Subsequent credit information indicates that the initial application for service was falsified or incomplete to the extent a deposit would have been required under this Tariff and the PSC of W. Standards for Telephone Service.

(3) Business Service

Business customers may be required to pay a deposit or provide a guarantee if credit has not been to the established satisfaction of the Telephone Company.

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The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation. The maximum deposit for new service shall not exceed an amount estimated to equal the charges for one month's exchange service and for two months' toll service. Deposits for existing customers shall not exceed the bill for one month's exchange service plus the highest actual toll charges for two consecutive months within the preceding 12 month period. A residence customer's deposit will be refunded if service has not been disconnected for non-payment for 12 consecutive months. A business service customer's deposit will be refunded after 24 months if the customer's credit is satisfactory to the Telephone Company. If any service is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded. In case of a cash deposit, simple interest at the rate of 6% per annum is payable from the date of the deposit to the date of refund or application to a final account whichever is earlier.

- e. A guarantor, satisfactory to the Telephone Company, may be accepted in lieu of a deposit. The guarantor shall guarantee payment of a specific sum not to exceed the cash deposit requirement. The Telephone Company may request an existing customer to furnish a guarantee, an additional guarantee or a deposit upon written notice to the customer if increased usage warrants such a request or if the customer's payment record is unsatisfactory. The guarantor's obligation will automatically cease after the customer discontinues service, upon 30 day's written notice by the guarantor to the Telephone Company, or at the end of 2 years.

If requested by the customer, a written explanation of the reason for the deposit or guarantee will be provided by the Telephone Company.

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f. Deferred Payment Agreement

In lieu of a cash deposit or guarantee, an applicant for new residential service who has an outstanding account accrued within the last six years with the same utility shall have the right to receive service from the utility under a Deferred Payment Agreement for the outstanding account.

A Deferred Payment Agreement is available to residential subscribers unable to pay an outstanding bill in full. The terms include a reasonable initial payment and installment payments to pay the outstanding bill within a reasonable time. No finance charge applies.

Any payment made by a customer in compliance with a Deferred Payment Agreement will first be considered in payment of the previous outstanding account with any remainder credited to the current bill. If a telephone subscriber has not fulfilled the terms of a Deferred Payment Agreement, the Telephone Company shall have the right to disconnect the telephone service upon at least five calendar days written notice and under such circumstances the Telephone Company shall not be required to offer subsequent negotiation of a Deferred Payment Agreement prior to disconnection.

6. Application of Business and Residential Rates

Although the location at which a customer's telephone service is established or the type of directory listing desired may in most cases serve as a satisfactory basis for determining whether business or residence rates apply, determination whether such service should be classified as business or residence depends on the character of use to be made of the service.

a. Business Rates

Service is classified and charged for as business service at all locations where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business listing is furnished.

b. Residence Rates

Service is classified and charged for as residence service where the primary use is of a social or domestic nature and where the business use, if any, is merely incidental.

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When it is determined that a customer to residence service is using the service in such a manner that it should be classified and charged for as business service under the provisions, the Telephone Company will discontinue the service of such customer in the event he refuses to permit his service to be classified as business service and pay the applicable business rate.

7. Local Message

A local message is a communication between a calling station and any other station within the local service area of the calling station.

8. Transmitting Messages

The Telephone Company does not undertake to transmit messages but offers the use of its facilities when available for communications between its customers.

9. Obligation to Furnish Service

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and facilities.

10. Maintenance and Repairs

The Telephone Company undertakes to maintain and repair the facilities which it furnished to customers. The customer shall be responsible for damages to facilities of the Telephone Company caused by the negligence or willful act of the customer or authorized user.

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11. Overtime Work or Work Performed Outside Regular Working Hours

The rates and charges specified in the various sections of this Tariff and in the other Tariffs of this Company contemplate that all work on the customer's premises be performed during regular working hours and that such work once begun will not be interrupted by the customer. If a customer requests that such work be performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular working hours, or interrupts such work which has begun, the customer may be required to bear any additional costs incurred.

12. Special Service Arrangements

Special service arrangements for which provision is not otherwise made in these tariffs, are furnished whenever practicable, if in connection with and not detrimental to any of the service furnished by the Telephone Company under these tariffs, at charges based on cost when such special services are to meet the unique requirements of a small number of customers.

13. Network Interface Device (NID)

The Network Interface Device is intended to provide the delineation between customer owned equipment and telephone company facilities. A NID shall be installed at any premises not already equipped with a NID during any nonemergency premises visit.

14. Directories

a. Ownership and Use

Telephone directories distributed by the Telephone Company remain the property of the Telephone Company, and shall be surrendered upon request or upon delivery of the subsequent issue.

b. Distribution

The Telephone Company will revise and distribute directories annually except for special cases allowed by the P.S.C. of W. when the number of changes and new listings do not warrant such action. When an abnormally large number of changes and new listings occur a shorter interval may be used. Directories will be distributed without charge for each local main and extension station. Additional directories will be furnished at the discretion of the Telephone Company and a reasonable charge may apply. A copy of each new directory will be

filed with the Public Service Commission of Wisconsin.

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c. Listings

The Telephone Company will, where practicable, include all listings for a local calling area within a single volume. When such listings are not furnished, information will be provided in the directory as to the method of obtaining these listings.

d. Cover Information

The directory front cover will be printed to include:

- (1) The Telephone Company name;
- (2) exchange or exchanges included in the directory;
- (3) month and year issued;
- (4) area code; and
- (5) common governmental emergency numbers (on inner or outer face).

e. Prominently Displayed Directory Information

The following information will be prominently displayed on front information pages:

- (1) The warning to party line subscribers as required by Section 941.35, Wisconsin Statutes;
- (2) a warning that nuisance calls are prohibited by Section 947.01, Wisconsin Statutes;
- (3) a list of extended area service points;
- (4) repair service number; and
- (5) pertinent instructions for the use of local, extended area, and toll service.

15. Telephone Numbers

The customer has no property right in the telephone number which is assigned by the Telephone Company nor any right to continuance of service through any particular central office, and the Telephone Company reserves the right to change the telephone number or the central office designation, or both, of the customer whenever it deems it necessary to do so in the conduct of its business.

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16. Construction Charges

All rates and charges quoted in this Tariff provide for the furnishing of service when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs. When the revenue to be derived from the service does not warrant the Telephone Company assuming the unusual costs of providing the necessary construction, the customer may be required to pay all or a portion of such costs and to contract for the service for a sufficient period to warrant the construction, depending upon the circumstances in each case.

17. Non-Utility Merchandise Activities

- a. Non-utility merchandising is the sale or lease of equipment or services under terms which are not regulated by the Public Service Commission.
- b. Equipment and services to be provided under non-utility merchandising:
 - (1) All equipment that may be used directly or indirectly with any type of telephone service or ancillary equipment used directly or indirectly with any type of telephone service including but not limited to telephones, mobile telephone equipment, private branch exchange systems, alarms, paging systems, pagers, computers, modems, electronic equipment and any ancillary equipment including inside wiring.
 - (2) Services shall include any and all service related to maintaining, repairing, installing and removing any equipment that may be used directly or indirectly in conjunction with any type of telephone service provided by the utility.
- c. Geographic Area Served shall include the service area of the utility and any area beyond the service area that the utility's management deems reasonable considering the competitive nature of the merchandising.

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18. PROMOTIONAL SERVICE OFFERING

PERIODS OF PROMOTIONAL TERMS AND PRICING

From time to time the Company may establish periods for promotional offerings of its services. During these periods, the Company may provide any service described in this Tariff in a manner that may include rates, tolls, charges, and terms and conditions that are different from those set forth in this Tariff for the same service.

19. TELECOMMUNICATIONS UTILITY INDIVIDUAL CONTRACTS

Pursuant to Wis. Stat. § 196.191(6), the Company may, at the Company's option, enter into a contract with a customer to provide any service described in this Tariff and said contract may include rates, tolls, charges, and terms and conditions that are different from those set forth in this Tariff for the same service.

(C)

(C)

(D)

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DIRECTORY LISTINGS

1. General

- a. One primary listing which will include the name, address, and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.
- b. Listings must conform to the Telephone Company's specifications.
- c. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
- d. An additional listing must include the same address and telephone number as the primary listing except that different address must be shown for an extension of a button telephone system located on another premise occupied solely by the customer.
- e. Additional listings may be furnished with residence service without charge for members of the customer's domestic establishment who occupy the same premises, and are adults having the same last name. In a form similar to the following: Smith, John/Mary Brown, Sally A/Charles J.
- f. Business additional listings are not permitted in conjunction with residence service.
- g. An alternate call listing refers a calling party to certain other telephone numbers after business hours if there is no answer on the first listed number.
- h. Where the alternate call number is that of another customer, the listing will be furnished only with written approval of the other customer.
- i. A foreign listing may be furnished customers requesting that their listing be included in a directory for another exchange. The rate for a foreign listing will be the rate of the company in whose directory the listing appears.
- j. Semi-private and private telephone number service:

(1) General

At the request of the customer, a listing or listings (including name, address and telephone number) may be omitted or deleted from the telephone directory. The divulgence of the customer's

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DIRECTORY LISTINGS (Continued)

telephone number to the public is dependent upon the type of service provided as follows:

(a) Semi-private telephone number service:

The customer listing is omitted or deleted from the telephone directory, but such listings will be carried in the Telephone Company Information records, and the number will be given to any calling party upon request. The telephone number is subject to display on a call-by-call basis at a Public Safety Answering Point with Enhanced 911 service and may be forwarded to subscribers (called parties) of Call ID Service.

(b) Private telephone number service:

The customer listing is omitted or deleted from the telephone directory. Only the name and address of the customer will be carried in the Telephone Company Information records, and the number will not be given to any calling party. The telephone number is subject to display on a call-by-call basis at a Public Safety Answering Point with Enhanced 911 service and may be forwarded to subscribers (called parties) of Caller ID Service.

The initial service period is one month.

(2) Regulations for private telephone number service:

(a) The Telephone Company shall not be liable should a private telephone number be divulged inadvertently.

(b) The Telephone Company shall not be liable for failure or refusal to complete any local or long distance call to a private telephone number when the call is not placed by number.

k. Cross-reference or duplicate listings are permitted when necessary for proper identification of the listed party and are not desired to secure a preferential position in the directory or for advertising purposes.

l. The charge for additional, alternate, cross-reference, or foreign listings begins on the day the information records are posted.

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VERNON TELEPHONE COOPERATIVE, INC.

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DIRECTORY LISTINGS (Continued)

2. Rates

Monthly

a.	Additional Listings:	
	Business per listing	\$.50
	Residence, per listing	.50
b.	Alternate Listing:	
	Business, per listing	.50
	Residence, per listing	.50
c.	Cross-Reference Listing:	
	Business, per listing	.50
	Residence, per listing	.50
d.	Foreign Listing:	
	First Directory Line	2.00
	Second & Each Additional Directory Line	1.00
e.	Semi-Private (Non-Listed)	.50
f.	Private (Non-Published)	1.00

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**PUBLIC SERVICE COMMISSION OF WISCONSIN
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Vernon Telephone Cooperative

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Amendment No.

FIRE REPORTING SYSTEM - UNATTENDED DIAL EXCHANGES

A. General

This equipment is designed for communities where volunteer departments provide fire protection.

A fire alarm circuit to which a number is assigned is located in the central office. Telephones at the volunteer firemen's premises are connected to it by means of the same circuit that connects the subscriber station equipment to the central office. When the fire number is dialed, to report a fire, telephones at the premises of the volunteers connected to the circuit ring. Should any of these be busy, a distinctive tone interrupts, giving notice of the call.

B. Rates

	Service	
	Connection	Monthly
Minimum rate for Circuit	\$25.00	\$20.00
For each telephone connected	--	1.50

In providing this service, the Telephone Company may require a three year contract of the customer.

Additional equipment to be billed at filed rates.

Issued.....

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FOREIGN EXCHANGE SERVICE

A, General Regulations

1. Foreign exchange service is exchange service furnished from a central office of an exchange other than the exchange normally serving the area in which the customer is located. It is not available in connection with public or semi-public telephone service.
2. The scope of local service, toll charges, service connection charges and the rules and regulations applicable to foreign exchange service are the same as apply in the foreign exchange for the service furnished.
3. In the case of multi-office exchange, the central office from which foreign exchange service is furnished is determined by the Telephone Company on the basis of the facility conditions.
4. Foreign exchange service may be furnished between two exchanges of the Telephone Company or between an exchange of the Telephone Company and an exchange of connecting company in the State of Wisconsin, when the connecting company is willing to concur in arrangements for furnishing such service. In those cases where a portion of the service is furnished by a connecting company, the rates and regulations of the connecting company apply to the part of the service it furnishes.
5. The service is provided only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him for any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a customer who is engaged as a communications common carrier in a public telegram business.

Use of this service by others to avoid payment of toll charges will be sufficient cause for the discontinuance of the service by the Telephone Company. Prior to the discontinuance of this service, the Telephone Company will give the customer five days written notice of their intention to discontinue such service.

6. Where the normal local exchange and the foreign exchange are not contiguous and have no common boundary, only individual line service and PBX trunk service will be provided.
7. All negotiations for establishment of foreign exchange service would be carried on by the prospective customer, or his representative, with the business office of the normal local exchange.

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FOREIGN EXCHANGE SERVICE

B. Rates & Charges

- The rate for foreign exchange service is the rate applicable, in the foreign exchange for the class of service furnished, plus charges as shown in 2. following. Service charges and rates associated with PBX Centrex, and key systems are those charges and rates applicable in the exchange in which the customer is located.

Class of Service	USOC	Per Month	
		First 1/4 mile	Each Additional 1/4 mile
1-Party Extension Line	1LLBY	\$6.50	\$5.00
Station Line	1LVBY	6.50	5.00

- Vernon Telephone Cooperative concurs in the rates, rules and regulations governing foreign exchange service as filed by Wisconsin Bell, Inc. with the Public Service Commission of Wisconsin.
- Vernon Telephone Cooperative extends this concurrence to any and all charges which may be made subsequent to this date by Wisconsin Bell, Inc.
- Vernon Telephone Cooperative hereby expressly reserves the right to cancel and make void this statement of concurrence at any time as it appears that such cancellation is in the best interest of Vernon Telephone Cooperative.
- Construction Charges
 - Rates, Rules and Regulations governing construction charges as set forth in other parts of this Tariff, apply to any construction necessary within the serving central office area. Such Rates, Rules and Regulations also apply for construction necessary between the exchange area boundary of the serving central office and the foreign exchange customer's premises, except that the one route mile allowance per customer does not apply to this construction.

Issued

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DEC 17 1971

**PUBLIC SERVICE COMMISSION OF WISCONSIN
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Vernon Telephone Cooperative

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RURAL LINE SERVICE

A. Rural Line Extension Rule

1. The Telephone Company will extend its rural lines a distance of one route mile for each applicant for service at its own expense. When an extension exceeds one route mile per applicant, the cost of the extension in excess of one route mile per applicant shall be paid by the applicant or applicants. Such payments shall be paid in advance and such advance payment will be credited in full to the subscriber's account. This credit will be applied against the monthly local service charges only. If service to the subscriber is disconnected and the telephone service is removed at his own request, prior to the full use of the advance payment, no refund will be made.

2. If a new application for service from an extension, part of which has been paid by customers, is made within three years after completion of the extension, the cost of the extension will be computed on the basis of the additional applicant or applicants having been included with original application and the new applicants charged accordingly. If the contribution required of such additional applicants is less than that of the original customers on the extension, the difference will be refunded to the original customer or customers.

B. Contract Periods

<u>Rural Line Extensions</u>	<u>Initial Contract Period</u>
250 Feet or Less	One Month
Over 250 feet, but not to exceed 800 feet	One Year
Over 800 feet, but not to exceed one-half mile (2,640 feet)	Three Years
Over one-half mile	Five Years

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**PUBLIC SERVICE COMMISSION OF WISCONSIN
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Vernon Telephone Cooperative
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-TEMPORARY SUSPENSION - SEASONAL OR VACATION RATE SERVICE

A. General

1. Upon request, local exchange telephone service may be temporarily suspended. Service temporarily suspended enables a customer to continue a listing in the directory, reserve his telephone number and plant facilities for future use and avoid incumbrance of a service connection charge at the time service is activated. Temporary suspension of service offers a customer reduced rates for periods where service is not needed, such as inactive seasonal periods or times a customer leaves on vacation.
 - a. Service may be suspended temporarily prior to the expiration of the initial service period; however, the rate which applies for suspension shall not reduce the total charges applicable to the initial 30 day minimum service period.
 - b. Temporary suspension of service is not available to foreign exchange service, cable carrying charges in lieu of mileage charges, certain portions of PBX services or during any service period required by a contract between the utility and the customer.
 - c. The minimum period of temporary suspension is one (1) month.
 - d. The maximum period of temporary suspension is eight (8) months in each annual period.
 - e. Temporary suspension of a portion of service is available only in conjunction with private branch exchange service for trunks or lines which can be suspended without suspension of the entire service. A charge of 50% of the monthly local service rate applies to the portion of the service temporarily suspended. Full rates apply to service continued in service.
 - f. Temporary suspension of service does not contemplate suspension of a part of the service, such as suspending incoming calls only. Should a customer use the telephone service during a monthly billing cycle in which service is temporarily suspended, the customer will be billed the full rate for the month in which the telephone usage occurred.

B. Rates for Temporary Suspension of Service

1. The rate during the period of suspension for business and residence service shall be 50% of the monthly exchange local service charges.
 - a. No charge for restoral.

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DEC 17 1981

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TELEPHONE RATE FILEVernon Telephone Cooperative

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TEMPORARY SUSPENSION - SEASONAL OR VACATION RATE SERVICE (Cont.)

C. Billing

1. Seasonal service customers will be billed monthly at full rate for minimum of 8 months out of a year.
2. Vacation rate customers will be billed at half-rate for the period of time service is suspended. A maximum of 8 months' vacation service may be obtained in an annual period.
3. The total minimum bill for either vacation rate or seasonal service will be 66% of the normal annual rate.

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CUSTOMER CALLING SERVICES

A. General

1. Custom calling services consist of optional service features for use in connection with a customer's local exchange service.

B. Regulations

1. Custom calling services may be associated with residence and business individual line service excluding Semi-Public telephone service.
2. Custom calling services require special facilities and will be provided only where such facilities are available

a. Call Forwarding

Call forwarding is an arrangement whereby incoming calls may be transferred to another telephone number by signaling a prefix code and the telephone number of the service to which calls are to be transferred. Calls forwarded by this feature are subject to local and long distance message charges.

b. Call Waiting

Call waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted by means of a tone signal, when another caller is trying to reach that line. The customer, by pushing the hookswitch is able to have alternate conversations between parties.

c. Speed Calling

Speed calling is an arrangement which provides for the calling of telecommunications network telephone number by dialing an abbreviated code. Two arrangements are available, either an eight-code capacity or a thirty-code capacity, but not both on the same line.

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CUSTOM CALLING SERVICE (Continued)

B. REGULATIONS

2. Customer calling services...(Continued)

d. Three-Way Calling

Three-way calling permits an existing call to be held and a second call to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations.

e. Teen Service

Teen Service enables two residential telephone numbers to be assigned to a single-party line. Each telephone number is assigned a unique ringing pattern so the call party can determine the nature of the call.

f. Distinctive Ringing

Distinctive Ringing enables two business telephone numbers to be assigned to a single-party line. Each telephone number is assigned a unique ringing pattern so the called party can determine the nature of the call.

g. User Transfer

User Transfer allows, when used with Three-Way Calling, a Customer to transfer a call to another party.

h. Wake-Up

Wake-Up Service will call the Customer's telephone number at a specific time each day until the Customer turns off Wake-Up Service. The Customer can establish the specific time of the Wake-Up Service call by using a touch-tone telephone.

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CUSTOM CALLING SERVICE (Continued)

B. REGULATIONS

2. Customer calling services...(Continued)

j. Selective Call Acceptance

An arrangement that allows the Customer to store a limited number of directory telephone numbers in a screening list for the purpose of accepting certain incoming calls. When Selective Call Acceptance is active, only those calls that originate from numbers that are contained in the screening list are accepted. Telephone numbers not on the screening list are denied and are notified to that effect by an announcement.

k. Selective Call Forwarding

An arrangement that allows the Customer to store a limited number of directory telephone numbers in screening lists for the purpose of forwarding certain incoming calls. Incoming calls that originate from telephones whose directory telephone numbers are contained in the screen list are forwarded. All other calls are terminated normally.

l. Selective Call Rejection

An arrangement that allows the Customer to store a limited number of directory numbers in the screening lists for the purpose of rejecting certain incoming calls. When Call Screening is active, those calls that originate from stations whose directory numbers are contained in the screening list are rejected and are notified to that effect by an announcement. After receiving an offending call, the Customer can dial a special code to add the caller's number to their Call Screening List, even if the Customer does not know the calling party's phone number.

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CUSTOM CALLING SERVICE (Continued)

B. REGULATIONS

2. Customer calling services...(Continued)

m. Find Me Follow Me Feature – Basic

This service is available on residential, business, business group member lines and PBXs trunks. This service allows subscribers to configure additional specific telephone numbers to ring simultaneously with the subscriber's own number. Once the call is answered, ringing on the other configured numbers is stopped.

n. Find Me Follow Me Feature – Steps

Find Me Follow Me – Steps allows a subscriber to create a sequential list (or series of steps) for ringing additional telephone numbers. For example, a subscriber could configure steps for arriving calls first ring at a work number and then, if unanswered, to ring at both his mobile phone and his home number.

o. Do Not Disturb

Do Not Disturb allows the subscriber to block his or her line temporarily to prevent incoming call.

p. Hot Line

Allows the Customer to be connected to a predetermined telephone number after lifting the telephone handset.

q. Warm Line

Allows the Customer to be connected to a predetermined telephone number 10 seconds after lifting the telephone handset.

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CUSTOM CALLING SERVICE (Continued)

B. REGULATIONS (Continued)

r. Call Hold

This service allows the subscriber to put a call on hold and then dial another number. The subscriber can then switch back to the first call (putting the new call on hold) and subsequently switch between the two callers.

s. Last Caller ID Erasure

This service enables the subscriber to remove the stored Caller ID information from the last incoming and outgoing calls and to clear the call lists. This deletes any record of the most recent calls to and from this subscriber.

t. Priority call

Priority Call alerts the subscriber to incoming calls from a customer-chosen list of up to 10 telephone numbers.

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CUSTOM CALLING SERVICE (Continued)

B. Regulations (Cont'd)

3. Custom Calling Service for Customers with a Disability

- a. Customers with a certified disability who require one or more Custom Calling features in order to receive telephone service that is comparable to essential telephone service provided to other customers, shall receive Custom Calling Service(s) at no charge/rate.
- b. Disability means a physical or sensory impairment that limits or curtails an individual's access to or usage of telecommunications service. "Disability" includes a speech, vision, hearing or motion impairment that limits an individual's ability to handle telecommunications equipment
- c. The obligation to file this tariff and the rates, charges and conditions under which the services described herein are provided are to be the subject of a request to the Public Service Commission of Wisconsin for a declaratory ruling on the application and validity of several provisions of Wis. Adm. Code Ch. PSC 160. The Telephone Cooperative reserves the right:
 - (i) to withdraw or modify this tariff,
 - (ii) to discontinue or modify the conditions under which the service described herein is provided; and
 - (iii) to modify the charges for the service described herein, effective as of the date such service is provided

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CUSTOM CALLING SERVICE (Continued)

CUSTOM CALLING SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

3. Custom Calling Service for Customers with a Disability (Cont'd)

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based on a declaratory ruling by the Public Service Commission of Wisconsin or any decision by court of appropriate jurisdiction reviewing the Commission's declaratory ruling or the validity and application of Wis. Adm. Code Ch. PSC 160.

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CUSTOM CALLING SERVICE (Continued)

C. RATES

Per Month, Per Line
Equipped, Business
and Residence

1.	Call Waiting	\$ 0.00
2.	Call Forwarding	0.00
3.	Three-Way Calling	0.00
4.	Speed Calling	
	a. Eight-Code Capacity	0.00
	b. Thirty-Code Capacity	0.00
5.	Distinctive Ringing (Business)	0.00
6.	Teen Service (Residential)	0.00
7.	User Transfer	0.00
8.	Wake-Up	0.00
9.	Selective Call Acceptance	0.00
10.	Selective Call Forwarding	0.00
11.	Selective Call Rejection	0.00
12.	Find Me Follow Me Feature - Basic	0.00
13.	Find Me Follow Me Feature - Steps	0.00
14.	Do Not Disturb	0.00
15.	Hot Line	0.00
16.	Warm Line	0.00
17.	Call Hold	0.00
18.	Last Caller ID Erasure	0.00
19.	Priority Call	0.00

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VOICE MAIL SERVICE

VOICE MAIL SERVICE

A. GENERAL

1. Voice Mail Service is an optional service that provides telephone answering and message retrieval service.
2. Voice Mail Service automatically answers incoming calls when the called number is busy or the called number is not answered. An audible message waiting indication (where available) or visual indication (where available) on a customer provided device, informs the Customer that there are new messages.
3. Voice Mail Service is normally used in conjunction with the optional features: Alternate Answering Service, Busy Line Transfer Service and Message Waiting Tone Service. These optional features are specified elsewhere in this tariff.

B. SERVICE DESCRIPTIONS

1. Basic Voice Mail Service

Personal Greeting Length – The length of time allowed for each Customer's voice mail greeting is one minute.

Message Length – The Customer is allowed messages in the queue having a combined total length of up to 10 minutes.

Maximum Messages – The Customer is allowed the number of messages in the queue which have a combined length of up to 10 minutes.

Message Retention Period – Messages will be retained for up to 61 days.

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BOARD OF DIRECTORS AUTHORIZATION _____

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PUBLIC SERVICE COMMISSION OF WISCONSIN
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VOICE MAIL SERVICE

VOICE MAIL SERVICE (Cont'd)

B. SERVICE DESCRIPTIONS (Cont'd)

1. Basic Voice Mail Service (Cont'd)

Time and Date Stamp – An arrangement that provides notification, time, and date of when messages are recorded in the mailbox.

E-Mail Notification – An arrangement that alerts users to a voice mail messages with an email to a pre-designated email address.

Pager Notification Service – An arrangement that alerts users to a voice mail message with a page to a pre-designated pager number. The Voice Mail subscriber is responsible for any and all Long Distance, ECC or similar charges, taxes and surcharges associated paging message charges.

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2. Enhanced Voice Mail Service

Personal Greeting Length – The length of time allowed for each Customer's voice mail greeting is three minutes.

Message Length – The Customer is allowed messages in the queue having a combined total length of up to 20 minutes.

Maximum Messages – The Customer is allowed the number of messages in the queue which have a combined length of up to 20 minutes.

Message Retention Period – Messages will be retained for up to 61 days.

Time and Date Stamp – An arrangement that provides notification, time, and date of when messages are recorded in the mailbox.

E-Mail Notification – An arrangement that alerts users to a voice mail messages with an email to a pre-designated email address.

Pager Notification Service – An arrangement that alerts users to a voice mail message with a page to a pre-designated pager number. The Voice Mail subscriber is responsible for any and all Long Distance, ECC or similar charges, taxes and surcharges associated paging message charges.

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BOARD OF DIRECTORS AUTHORIZATION _____

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VOICE MAIL SERVICE

VOICE MAIL SERVICE (Cont'd)

B. SERVICE DESCRIPTIONS (Cont'd)

3. Greeting Only Voice Mail Service

Greeting Only Voice Mail Service provides the calling party with a message (greeting) that the customer has pre-recorded into the voice mailbox. The greeting can be changed by the customer by entering the proper codes from any touch-tone telephone.

Personal Greeting Length – The length of time allowed for each Customer's voice mail greeting is five minutes.

4. Stand Alone Voice Mail Service

Stand Alone Voice Mail Service provides a mailbox without the associated network access line. A telephone number is assigned to the mailbox and incoming calls are connected to the Voice Mail Service. Stand Alone Voice Mail Service has the same features and functionality (Basic and Enhanced) as Voice Mail Service.

5. Teen Service Voice Mail Service

Teen Service Voice Mail Service provides an additional basic voice mail service for a customer who has Teen Service and wants two mailboxes. Must subscribe to either Basic Voice Mail Service or Enhanced Voice Mail Service.

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BOARD OF DIRECTORS AUTHORIZATION _____
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VOICE MAIL SERVICE

VOICE MAIL SERVICE (Cont'd)

C. FEATURE DESCRIPTIONS

1. Personalized Greeting

Incoming calls to Voice Mail Service will receive the Customer's personalized greeting informing them the called party is unavailable and asking them to leave a message, or any other type message or instructions that may have been pre-recorded into the Voice Mail Service. The greeting can be changed by entering the proper codes from any touch-tone telephone.

2. Message Retrieval

The customer can retrieve messages from the Voice Mail Service by dialing the appropriate number from any touch-tone telephone and entering a programmable security code.

D. REGULATIONS

1. Voice Mail Service and Pager Notification Service are provided at the option of the Cooperative and are offered only from central offices where the Cooperative has arranged facilities for such services.
2. Pager Notification Service is not available with Stand Alone Voice Mail Service.
3. Pager Notification Service may not be compatible with some pagers.
4. Voice Mail Service requires touch-tone service.
5. Temporary Suspension of service is not offered with Voice Mail Service.

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VOICE MAIL SERVICE

VOICE MAIL SERVICE (Cont'd)

E. APPLICATION OF RATES AND CHARGES

1. The following rates and charges are for Voice Mail Service only and are in addition to any other applicable monthly rates and non-recurring charges for access lines and other services or equipment associated with Voice Mail Service.
2. The Subsequent Service Order Charge and the Central Office Charge are applicable when an existing customer establishes Voice Mail Service. These Charges are not applicable when an existing customer discontinues Voice Mail Service.
3. The Minimum Service period for Voice Mail Service is one month.
4. The optional features, Alternate Answering Service, Busy Line Transfer Service and Message Waiting Tone Service are applicable, as specified elsewhere in this section of the tariff, when used in association with Voice Mail Service.
5. Customers located outside of the Cooperative's franchise area who subscribe to Voice Mail Service may be subject to Extended Area Service (EAS) message charges, Extended Community Calling (ECC) message charges, or Long Distance Message Telecommunications Service message charges, as specified elsewhere in this tariff.
6. Customers that elect Pager Notification Service may be subject to Extended Area Service (EAS) message charges, Extended Community Calling (ECC) message charges, or Long Distance Message Telecommunications Service message charges, as specified elsewhere in this tariff.

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VOICE MAIL SERVICE

VOICE MAIL SERVICE (Cont'd)

F. APPLICATION OF RATES AND CHARGES (Cont'd)

7. For customers that elect ten or more mailboxes, the terms and conditions for payment will be negotiated on an individual contract basis.

This tariff is filed under Sec. 196.194 Wis. Stats. Therefore, any contract or amendment to such contract shall be compensatory as determined under Sec. 196.204 (5) and (6) Wis. Stats. Within 20 days after a contract or an amendment to such a contract has been executed, the Cooperative shall submit to the Commission written notice of the general nature of the contract and the parties to the contract.

The receipt of notification of any contract or amendment to a contract established under this tariff shall not constitute approval of all terms and provisions therein. The Commission retains jurisdiction to investigate on its own motion or upon complaint and contractual term or provision under which the tariffed service is offered, and to take any necessary action pursuant to such investigation, including issuing orders.

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VOICE MAIL SERVICE

VOICE MAIL SERVICE (Cont'd)

F. RATES AND CHARGES

The following rates and charges are applicable to customers subscribing to one to nine Voice Mailboxes:

	<u>Monthly Rate Range</u>		<u>Current Monthly</u>
	<u>Minimum</u>	<u>Maximum</u>	<u>Rate</u>
1. Basic Voice Mail Service			
1 Mailbox	\$ 0.00	\$ 5.00	\$ 0.00
2-9 Mailboxes, each	2.50	5.00	4.00
2. Enhanced Voice Mail Service			
1 Mailbox	0.00	8.00	0.00
2-4 Mailboxes, each	4.00	8.00	6.00
5-9 Mailboxes, each	4.00	8.00	4.00
3. Greetings Only Voice Mail Service	0.00	5.00	0.00
4. Stand Alone Voice Mail Service	0.00	4.00	0.00
5. Teen Service Voice Mail Service	0.00	5.00	0.00

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER 9/1/2020

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	IV
Sheet No.	28.1
Amendment No.	609

AUTOMATED ATTENDANT

AUTOMATED ATTENDANT

A. GENERAL

Automated Attendant is a service available only with individual line service in exchanges where Vernon Telephone Cooperative central offices are properly equipped to customers who have a touchtone phone.

B. DESCRIPTION

Automated Attendant is designed to answer all calls. It allows callers to route their calls to proper extensions via dial-by-name or extension number without the need for an operator. Customers can have up to 4 levels of menu options. Each level has up to 9 choices (1-9), that callers can choose from using a touchtone phone.

C. RATES AND REGULATIONS

1. The rate for Automated Attendant is in addition to the rates and charges for all associated services.
2. Service order charge plus a central office connection charge per information Box applies as shown elsewhere in this tariff.
3. Subscribers to Automated Attendant, whose residence or place of business is outside the company's franchise area, will incur additional charges. An additional charge is also applicable when the service is used in connection with the EAS or toll network.

- | | | | |
|----|------------------------------|-------------------|-----|
| 4. | Per level (maximum 4 levels) | Monthly
\$0.00 | (R) |
|----|------------------------------|-------------------|-----|

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER 9/1/2020

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange ALL

Section No. IV

Sheet No. 29

Amendment No. 86

COMPLEMENTARY NETWORK SERVICES (CNS)

ALTERNATE ANSWERING SERVICE

(N)

A. DESCRIPTION

Alternate Answering Service is an optional service that automatically transfers incoming calls that encounter a don't answer condition after a predetermined number of rings to a designated exchange telephone number or Direct Inward Dialing Service (DID) Station Number.

B. REGULATIONS

1. Alternate Answering Service may be provided intraoffice, interoffice, or to a Direct Inward Dialing Service (DID) Station Number, where central office capacity and facilities permit.
2. Alternate Answering Service is offered only in association with Single Line Basic Exchange Service and, unless specified otherwise, Business Trunk Service.
3. The Alternate Answering Service customer is responsible for applicable local messages or Toll Charges as specified elsewhere in this tariff for calls that are transferred from the incoming called number to the designated telephone number.
4. The Cooperative does not guarantee the grade of transmission on calls that are transferred from the incoming called number to the designated telephone number because of distance/or routing that may be used to complete the call.
5. Alternate Answering Service is provided on the condition that the facilities at the designated exchange telephone number location are adequate to handle calls without interfering with or impairing any services offered by the Cooperative.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	IV
Sheet No.	30
Amendment No.	619

COMPLEMENTARY NETWORK SERVICES (CNS)

ALTERNATE ANSWERING SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

6. Temporary Suspension of service is not offered with Alternate Answering Service.

C. RATES AND CHARGES

1. Service Connection Charges are not applicable when adding Alternate Answering Service to an existing Network Access Line.
2. The following rates and charges are for Alternate Answering Service only and are in addition to the rates and charges for any other services required to furnish a communications system.

	Non-recurring Charge	Per Month
Alternate Answering Service Per Access Line	NO	\$ 0.00

(N)

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange ALL

Section No. IV

Sheet No. 31

Amendment No. 3

COMPLEMENTARY NETWORK SERVICES (CNS)

BUSY LINE TRANSFER SERVICE

A. DESCRIPTION

Busy Line Transfer Service is an optional service that automatically transfers incoming calls to an alternate designated exchange telephone number or Direct Inward Dialing Service (DID) Station Number when the called telephone number is busy.

B. REGULATIONS

1. Busy Line Transfer Service may be provided intraoffice, interoffice, or to a Direct Inward Dialing Service (DID) Station Number, where central office capacity and facilities permit.
2. Busy Line Transfer Service is offered only in association with Single Line Basic Exchange Service and, unless specified otherwise, Business Trunk Service.
3. The Busy Line Transfer Service customer is responsible for applicable local messages or Toll Charges as specified elsewhere in this tariff for calls that are transferred from the incoming called number to the alternate designated telephone number.
4. The Cooperative does not guarantee the grade of transmission on calls that are transferred from the incoming called number to the designated telephone number because of distance and/or routing that may be used to complete the call.
5. When Busy Line Transfer Service and Call Waiting Service are provided on an Exchange Access Line, Call Waiting Service takes precedence unless the Call Waiting Cancel feature is activated.

(N)

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange ALLSection No. IVSheet No. 32Amendment No. 619

COMPLEMENTARY NETWORK SERVICES (CNS)

BUSY LINE TRANSFER SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

6. Busy Line Transfer Service is provided on the condition that the facilities at the alternate designated exchange telephone number location are adequate to handle calls without interfering with or impairing any services offered by the Cooperative.
7. Temporary Suspension of service is not offered with Busy Line Transfer Service.

C. RATES AND CHARGES

1. Service Connection Charges are not applicable when adding Busy Line Transfer Service to an existing Network Access Line.
2. The following rates and charges are for Busy Line Transfer Service only and are in addition to the rates and charges for any other services required to furnish a communications system.

	Non-recurring <u>Charge</u>	Per <u>Month</u>
Busy Line Transfer Service Per Access Line	NO	\$ 0.00

(N)

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange ALLSection No. IVSheet No. 33Amendment No. 0000

COMPLEMENTARY NETWORK SERVICES (CNS)

MESSAGE WAITING TONE SERVICE

A. DESCRIPTION

Message Waiting Tone Service is an optional service which allows a visual and/or audible tone signal, e.g., stutter dial tone, to be activated on a Network Access Line.

B. REGULATIONS

1. Message Waiting Tone Service is required on each end-user's Network Access Line so that the end user's line is capable of accepting message waiting tone signals.
2. Message Waiting Tone Service may be provided subject to the availability of suitable central office capacity and facilities.
3. Message Waiting Tone Service is offered only in association with Single Line Basic Exchange Service and, unless specified otherwise, Business Trunk Service.
4. Temporary Suspension of service is not offered with Message Waiting Tone Service.
5. It shall be the responsibility of the customer to provide terminal equipment compatible with visual Message Waiting Tone Service.

(N)

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	IV
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Amendment No.	619

COMPLEMENTARY NETWORK SERVICES (CNS)

MESSAGE WAITING TONE SERVICE (Cont'd)

C. RATES AND CHARGES

1. Service Connection Charges are not applicable when adding Message Waiting Tone Service to an existing Network Access Line.
2. The following rates and charges are for Message Waiting Tone Service only and are in addition to the rates and charges for any other services required to furnish a communications system.

	Non-recurring <u>Charge</u>	Per <u>Month</u>
Message Waiting Tone Service Per Access Line	NO	\$ 0.00

(N)

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	IV
Sheet No.	35
Amendment No.	619

TELEMARKETING BLOCK SERVICE

TELEMARKETING BLOCK SERVICE

A. DESCRIPTION

1. TeleMarketing Block is an optional feature that gives the subscriber greater control of their privacy by providing a method for dealing with telephone solicitors. The feature can be assigned to residential or single party business lines. It cannot be assigned to business group members, hunt group members, or hunt groups. When activated, the feature informs the caller with a recorded announcement that the number they are calling does not accept calls from telemarketing groups and they should add the number to their do not call list. All others may press the digit "1" if they wish to complete the call. Any other digit pressed will result in a busy tone and calls from rotary phones will not be completed.
2. All callers will receive the recorded announcement if this feature is not combined with Caller ID.
3. Calls to a subscriber who also has the Caller ID feature active on their line will not be given the recorded announcement where the calling number is known or public (i.e., can be displayed). All other callers will be given the recorded announcement and the option to press "1" to complete the call – if they are not a telephone solicitor.

B. RATES AND CHARGES

Monthly Rate

TeleMarketing Block Service	\$0.00
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(R)

Issued May 1, 2002 Applicable to bills rendered on and after 9/1/2020

PSCW Authorization by order No. _____

Letter _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange ALLSection No. IVSheet No. 36Amendment No. 72

CENTRAL OFFICE SERVICE

DIGITAL TRANSPORT SERVICE (DTS)

A. DESCRIPTION

1. Digital Transport Service (DTS) provides voice grade service from the serving Central Office to a customer's premises. DTS consists of a digital interface, located in the Company's Central Office that is connected to a DS1 facility (1.544 Mbps) that terminates on the Customer's premises. DTS supports Direct Inward Dialing (DID) Service and Direct Outward Dialing (DOD).
2. Clear Channel capability is an optional feature of DTS.

B. REGULATIONS

1. Digital Transport Service (DTS) is offered from Central Offices where the Company has arranged facilities for such service.
2. Digital Transport Service is comprised of the following three elements:
 - (1) Digital Interface
 - (2) Trunk Terminations
 - (3) DS1 Facility
3. All signals generated by Network Channel Terminations Equipment (NCTE) must comply with the signal and format constraints contained in Bell Communications Research Publications TR-NPL-000054.
4. Availability and functionality of DTS may vary by serving Central Office and switch type. The Company will determine whether DTS can be provisioned with the customer's equipment.

(N)

(N)

Issued May 1, 2002 Applicable to bills rendered on and after May 1, 2002

PSCW Authorization by order No. _____

Letter _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange ALLSection No. IVSheet No. 37Amendment No. 72

CENTRAL OFFICE SERVICE

DIGITAL TRANSPORT SERVICE (DTS) (Cont'd)

B. REGULATIONS (Cont'd)

5. Customers who choose this service are restricted to only having one PIC per trunk group for InterLATA and one PIC for IntraLATA service.
6. Touch Calling Service is a required feature of DTS.

C. APPLICATION OF RATES AND CHARGES

1. The rates and charges for DS1 Service, as specified in the National Exchange Carrier Association (NECA) Interstate Access Tariff – FCC No. 5 Section 17.3.8 are applicable for each DS1 Interface.
2. Termination charges for DS1 Service, as specified in the National Exchange Carrier Association (NECA) Interstate Access Tariff – FCC No. 5 Section 17.3.8 are also applicable.
3. DS1 Service is subject to the Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the terms and conditions specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the FCC.
4. Extended Community Calling (ECC) Service calls and Message Toll Service calls are applicable to calls outside the Local Service Area.
5. The Trunk Connection, as specified in E. following, includes a telephone number when DTS provides for Direct Inward Dialing Service.

(N)

(N)

Issued May 1, 2002 Applicable to bills rendered on and after May 1, 2002

PSCW Authorization by order No. _____

Letter _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange ALLSection No. IVSheet No. 38Amendment No. 72

CENTRAL OFFICE SERVICE

DIGITAL TRANSPORT SERVICE (DTS) (Cont'd)

D. TERMINATION CHARGES

1. Termination liability is applicable when service, the Digital Interface, is disconnected prior to the contracted period of time.
2. The applicable termination charges are the dollar difference between the appropriate monthly or contracted rate currently obtainable for the number of months the service was actually in service and the Customer's current contracted rate for each month the service was provided.

For example:

A Customer subscribes to a 60-month contract period and disconnects service during the 37th month. The Customer's termination charge would be:

$(36 \text{ month contract rate} - 60 \text{ month contract rate}) \times 37 = \text{Termination Charge}$

The 36-month contract rate would have been obtainable for service for 37 months – 36 months at the 36-month contract rate and one month extension also at the 36-month contract rate.

3. All termination charges will be based on the contract rates in effect at the time of termination.

(N)

(N)

Issued May 1, 2002 Applicable to bills rendered on and after May 1, 2002

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PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

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CENTRAL OFFICE SERVICE

DIGITAL TRANSPORT SERVICE (DTS) (Cont'd)

E. RATES AND CHARGES

	Installation Charge ¹	Month to Month	12-Month Contract	36-Month Contract	60-Month Contract
Digital Interface, each	\$275.00	\$150.00	\$125.00	\$115.00	\$105.00
Trunk Termination, each		5.00	2	2	2
DS1 Facility ³					
Subsequent Additions and/or Rearrangements ⁴					

NOTE 1: The Subsequent Service Order Charge and Central Office Work Charge, as specified in Section I in this Tariff, are applicable when Toll Control Service is added to an existing Network Access Line.

NOTE 2: Apply the rate(s) for the Month to Month Trunk Termination(s).

NOTE 3: The rate and charges for DS1 Service, as specified in NECA Interstate Access Tariff - FCC No. 5 Section 17.3.8, are applicable for each DS1 Interface.

NOTE 4: The Subsequent Service Order Charge (per Customer request) and the Central Office Connection/Rearrangement Charge (per trunk and/or channel) is applicable for subsequent changes and/or rearrangements.

Issued May 1, 2002 Applicable to bills rendered on and after May 1, 2002

PSCW Authorization by order No. _____

Letter _____

(N)

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	IV
Sheet No.	40
Amendment No.	600

CENTRAL OFFICE SERVICES

VIDEO SPEED SERVICE (VSS)

A. DESCRIPTION

1. Video Speed Service (VSS) is a Single Line Exchange Service that provides Circuit Switched Voice Service and digital connectivity to a distributed one-way high-speed video link(s).
2. VSS is provided by utilizing Video Digital Subscriber Line (VDSL) technology. VDSL is a network technology that utilizes single line service and special modems to provide high-speed video access and Basic Caller ID service. Customer must subscribe to local exchange service for Basic Caller ID service to work.
3. VSS consists of central office equipment (a Digital Subscriber Line Access Multiplexer (DSLAM)) and existing copper facilities extended from the Cooperative's central office to the Customer's premises and Basic Caller ID service.

(N)
(N)
(N)

(N)

B. REGULATIONS

1. Provision of Service
 - a. VSS can be provided either with or without the customer subscribing to the Cooperative's local exchange service as specified in Section 1 of this tariff.

(N)
|
(N)

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER 7-1-2005 _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	IV
Sheet No.	41
Amendment No.	71

CENTRAL OFFICE SERVICES

VIDEO SPEED SERVICE (VSS) (Cont'd)

B. REGULATIONS (Cont'd)

1. Provision of Service (Cont'd)

- b. The Cooperative will qualify the VSS between the Cooperative's central office and the Customer's premises. The purpose of the qualification is to determine the availability and suitability of existing Cooperative copper facilities to provide this service. The Cooperative will not provision VSS on facilities that are not suitable for VSS.
- c. The Cooperative does not undertake to originate video programming, but offers the use of its service components, where available, to the Customers for the purpose of transporting video.
- d. VSS is provided subject to availability and limitations of Cooperative's central office and outside plant facilities and is only available where technical capabilities permit.
- e. The Cooperative will not provision VSS if the Cooperative reasonably determines that it is not technically feasible over existing facilities or that it will cause interference problems with existing service.
- f. During the Cooperative's network maintenance and software updates period(s), it may be necessary to place the VSS out of service. The Cooperative also reserves the right to temporarily interrupt VSS at other times in emergency situations.

(N)

(N)

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER 5-1-2002 _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange ALL

Section No. IV

Sheet No. 42

Amendment No. 71

CENTRAL OFFICE SERVICES

VIDEO SPEED SERVICE (VSS) (Cont'd)

B. REGULATIONS (Cont'd)

2. Temporary Suspension of Service

When a VSS Customer temporary suspends their Network Access Line, the rate to be charged for VSS during the period of suspension shall be equal to 50 % of the monthly recurring rate for VSS.

3. Minimum Service Period

The Minimum Service Period for VSS Service is three months. The early termination charge for terminating service prior to three months is the recurring charge for the months less any charges paid for VSS.

4. Responsibility of the Cooperative

The Cooperative will provision VSS Service for the Customer up to and including the Network Interface (NI).

5. Responsibility of the Customer

The Customer is responsible for providing the Cooperative with the necessary information to provision VSS.

The Customer is responsible for obtaining permission for the Cooperative's employees or agent to enter the Customer's premises at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service, removing the service components of the Cooperative.

The Customer is responsible for providing protection on their customer premise equipment to prevent illegal access to their equipment and the video programming.

(N)

(N)

BOARD OF DIRECTORS AUTHORIZATION

APPLICABLE TO BILLS RENDERED ON AND AFTER

5-1-2002

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	IV
Sheet No.	43
Amendment No.	604

CENTRAL OFFICE SERVICES

VIDEO SPEED SERVICE (VSS) (Cont'd)

C. APPLICATION OF RATES AND CHARGES

The following rates and charges are in addition to the rates and charges for any other service(s) to furnish a communications system:

	<u>Install Charge</u> ¹	<u>Per Month</u>
Per Line Equipped ²		
Video Grade Line	\$50.00	\$15.00
Per Line Equipped, for 500 or more lines equipped		
Video Grade Line	\$50.00	ICB

(N)

(N)

NOTE 1: Service Connection Charges are not applicable to install, change or rearrange VSS.

NOTE 2: The rates/charges for a Network Access Line, as specified in Section 1 of this Tariff, are also applicable.

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER 4-1-2009 _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	IV
Sheet No.	44
Amendment No.	600

DATA SPEED SERVICE

DATA SPEED SERVICE (DSS)

A. DESCRIPTION

1. DSS is a Single Line Exchange Service that provides Circuit Switched Voice Service and digital connectivity to a high-speed data link(s) for residence service Customers and high-speed data link(s) for business service Customers.
2. DSS is provided by utilizing Asymmetric Digital Subscriber Line (ADSL) technology. ADSL is a network technology that utilizes single line service and special modems to provide high-speed data access and Basic Caller ID service. Customer must subscribe to local exchange service for Basic Caller ID service to work. (N)
(N)
(N)
3. DSS consists of central office equipment (a Digital Subscriber Line Access Multiplexer (DSLAM)) and existing copper facilities extended from the Company's central office to the Customer's premises and Basic Caller ID service. (N)
(N)
4. DSS is asymmetrical in that more bandwidth is delivered downstream to the Customer than is delivered from the Customer back to the network.

B. REGULATIONS

1. Provision of Service
 - a. DSS is provisioned over the Company's existing copper facilities that provide a connection between the Customer's premises and the Company's central office which provides access to a high speed data provider.
 - b. The Company will qualify the DSS between the Company's central office and the Customer's premises. The purpose of the qualification is to determine the availability and suitability of the Company's existing copper facilities to provide this service. The Company will not provision DSS on facilities that are not suitable for Service.

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER July 1, 2005

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	IV
Sheet No.	45
Amendment No.	600

DATA SPEED SERVICE

DATA SPEED SERVICE (DSS) (Cont.)

B. REGULATIONS (Cont.)

- c. The Company does not undertake to originate data, but offers the use of its service components, where available, to Customers for the purpose of transporting customer-originated data.
 - d. DSS may be provided subject to availability and limitations of Company's central office and outside plant facilities and is only available where technical capabilities permit.
 - e. The Company will not provision DSS if the Company reasonably determines that it is not technically feasible over existing facilities that it will cause interference problems with existing service.
 - f. During the Company's network maintenance and software updates period(s), it may be necessary to place the DSS out of service. The Company also reserves the right to temporarily interrupt DSS at other times in emergency situations.
 - g. DSS can be provided either with or without the customer subscribing to the Cooperative's local exchange service as specified in Section 1 of this tariff.
- 2. Temporary Suspension of Service
Temporary Suspension of Service is not offered with DSS
 - 3. Minimum Service Period
The Minimum Service Period for DSS is one month.
 - 4. Responsibility of the Company
The Company will provision DSS for the Customer up to and including the Network Interface (NI).

(N)
|
(N)(D)
(D)

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER July 1, 2005

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	IV
Sheet No.	46
Amendment No.	600

DATA SPEED SERVICE

DATA SPEED SERVICE (DSS) (Cont.)

B. REGULATIONS (Cont.)

5. Responsibility of the Customer

The Customer is responsible for providing compatible Customer provided equipment (CPE) that is used for connection to DSS.

The Customer is responsible for providing the Company with the necessary information to provision DSS.

The Customer is responsible for obtaining permission from its subscriber(s) for the Company's employees or agent to enter the Customer's premises at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service, removing the service components of the Company.

The Customer is responsible for providing protection on their computer(s) to prevent illegal access to their computer(s).

6. If it is determined that DSS is subject to federal jurisdiction, DSS, terms, conditions, rates and charges will be subject to a Federal Communications Commission (FCC) tariff filing.
7. If a customer subscribes to both Video Speed Service and Data Speed Service, then the customer will get a \$10.00 credit.

(C)
(D)
(D)
(D)
—
(D)

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER July 1, 2005

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	IV
Sheet No.	47
Amendment No.	604

DATA SPEED SERVICE

DATA SPEED SERVICE (DSS) (Cont.)

C. RATES AND CHARGES

1. The following rates and charges are in addition to the rates and charges for any other service(s) to furnish a communications system:

	<u>Installation Charge</u>	<u>Per Month</u>
Per Line Equipped		
DSS with local service ¹	\$ 50.00	\$ 15.00
DSS without local service	50.00	25.00
Per Line Equipped, for 1,000 or more lines equipped		
DSS with local service ¹	\$ 50.00	ICB
DSS without local service	\$ 50.00	ICB

(N)
|
(N)

¹ In addition to the charges for the residence or business line.

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER April 1, 2009

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILEVernon Telephone Cooperative
Name of UtilityExchange All
Section No. V
Sheet No. 3
Amendment No.

ACCESS SERVICE

A. Access Service Concurrence

1. Vernon Telephone Cooperative concurs in the Access Service Tariff and all future modifications filed by the Wisconsin State Telephone Association and approved by the Wisconsin Public Service Commission except where a nonconcurrence is filed or provisions of the Tariff where Vernon Telephone Cooperative does not concur as set forth below.
2. Vernon Telephone Cooperative does not concur in any section of the Tariff that requires the Vernon Telephone Cooperative to furnish services or facilities which it does not have or where the furnishing of such services or facilities impair or interfere with the provision of services to Vernon Telephone Cooperative's end users.
3. In any provision of said Tariff is in conflict with any Order, Tariff or Rule of the Public Service Commission of Wisconsin on billing, deposits or disconnections or any other Order or Rule of the Public Service Commission of Wisconsin, that Order or Rule supercedes this Tariff.
4. Vernon Telephone Cooperative specifically does not concur in the following sections of the Tariff:
 - a. Any section of said Tariff that relates to the provision of services or facilities for radio common carriers or cellular mobile carriers.
 - b. For intrastate purposes, access rates and charges for foreign exchange service shall be billed to carriers.

Issued..... Applicable to bills rendered on and after.....

PSCW Authorization by order No.....

Letter.....

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	V
Sheet No.	5
Amendment No.	

DIRECTORY ASSISTANCE SERVICE

DIRECTORY ASSISTANCE SERVICE

A. GENERAL

Customers may obtain assistance in determining telephone numbers by calling a Directory Assistance Operator subject to the regulations and charges shown herein.

B. REGULATIONS

- Charges apply for directory assistance service calls placed for numbers in the local calling area in which the customer receives Local Exchange Telecommunications Service and for numbers in all other exchanges within the Numbering Plan Area (NPA) in which the customer is located. No charge applies when the distant number is obtained by an operator who places and completes an operator access line-to-access line or person-to-person call for which a charge is made.
- Rates are for each main, Key System trunk, PBX Trunk, Mobile Telephone Unit and outward WATS access line. The application of rates are on a cumulative basis for the total number of access lines, PBX Trunks, Mobile Telephone Units and outward WATS access lines billed to the same account.
- Rates apply to Directory Assistance Service calls from each Centrex Line and Dormitory Centrex Line and are not applied on a cumulative basis.
- Excepted from a charge for Directory Assistance Service are calls originating from accounts being used by certified visually or physically handicapped persons; from Public or Semi-Public Telephones or from all Hospitals that provide patient rooms with telephone service.
- A maximum of two requested telephone numbers is provided with each directory assistance call request.

(D)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange ALL

Section No. V

Sheet No. 6

Amendment No. 619

DIRECTORY ASSISTANCE SERVICE

DIRECTORY ASSISTANCE SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

6. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished, and the customer shall indemnify and save the Company harmless against all claims, damages, or judgments (including costs and reasonable attorney's fees) that may arise from the use of such information.

C. RATES AND CHARGES

The rates shown are in addition to all rates and charges applicable for service with which this service may be furnished.

Directory Assistance Calls Per Month
(or portion thereof)

Charge Per Call

0 - 2 Calls

No Charge

Over 2 Calls, Per Call

\$ 0.00

Directory Call Connection, Operator Assisted Completion \$1.29

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

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Amendment No.

E911 SERVICE

E911 SERVICE

A. DESCRIPTION

1. Enhanced Emergency Number Service (E911) Telecommunications Service is a telephone exchange communications service whereby a Public Safety Answering Point (PSAP) designed by the Customer may receive telephone calls dialed to the telephone number 911. The E911 Service includes lines, and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for E911 calling.
2. Enhanced 911 Service is available via one or a combination of the following service feature combinations:
 - Automatic Number Identification (ANI)
 - Selective Routing (SR)
 - Automatic Number Identification and Selective Routing (ANI/SR)
 - Automatic Number Identification and Automatic Location Identification (ANI/ALI)
 - Automatic Number Identification, Automatic Location Identification and Selective Routing (ANI/ALI/SR)
3. When requested by local government authorities, and subject to the availability of facilities, the Cooperative will provide a universal number "911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 911-telephone number will provide each caller with telephone access to the appropriate PSAP.

BOARD OF DIRECTORS AUTHORIZATION 3-14-00

APPLICABLE TO BILLS RENDERED ON AND AFTER 3-14-00

(N)

(N)

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VERNON TELEPHONE COOPERATIVE, INC.

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Amendment No.

E911 SERVICE

E911 SERVICE (Cont'd)

B. RATES AND CHARGES

This tariff is filed under Sec. 196.194 Wis. Stats. Therefore, any contract or amendment to such a contract shall be compensatory as determined under Sec. 196.204 (5) and (6) Wis. Stats. Within 20 days after a contract or an amendment to such a contract has been executed, the Company shall submit to the Commission written notice of the general nature of the contract and the parties to the contract. The receipt of notification of any contract or amendment to a contract established under this tariff shall not constitute approval of all terms and provisions therein. The Commission retains jurisdiction to investigate on its own motion or upon complaint any contractual term or provision under which the tariffed service is offered, and to take any necessary action pursuant to such investigation, including issuing orders.

(N)

(N)

BOARD OF DIRECTORS AUTHORIZATION 3-14-00

APPLICABLE TO BILLS RENDERED ON AND AFTER 3-14-00

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Amendment No. 88

DIRECT INWARD DIALING (DID) SERVICE

DIRECT INWARD DIALING (DID) SERVICE

A. GENERAL

Direct Inward Dialing (DID) Service is a central office service that permits incoming calls from the exchange and toll network to be dialed directly to stations associated with Customer-Provided Equipment (CPE).

B. REGULATIONS

1. Direct Inward Dialing Service (DID) is furnished subject to the availability of central office facilities, telephone numbers, and compatible with Customer-Provided Equipment.
2. Direct Inward Dialing Service must be provided on all trunks in a trunk group arranged for inward service.
3. Operational characteristics of interface signals between the Cooperative provided connecting arrangements and the Customer-Provided Equipment must conform to the rules and regulations the Cooperative considers necessary to maintain proper standard of service.
4. The Cooperative shall not be responsible to the customer if changes in protection criteria or in any of the facilities, operations or procedures of the Cooperative render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
5. Customer-Provided Equipment must be arranged by the customer to provide for the intercepting of assigned but unused DID Station Numbers.

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Amendment No. 1

DIRECT INWARD DIALING (DID) SERVICE

DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

6. Where DID Service is requested on more than one group of trunks, each such group shall be considered a separate service.
7. Intercept service on a DID Station Number listed in the directory with a referral to a new number, will be provided only on a complete disconnect of the entire DID Service. However, at the request of the customer and at the option of the Company, special intercept service arrangements may be provided. Such arrangements will be priced based on the Cooperative's cost plus contribution.
8. The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Cooperative.

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DIRECT INWARD DIALING (DID) SERVICE

DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

C. APPLICATION OF RATES AND CHARGES

1. The rates herein contemplate the use of standard Cooperative equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
2. Directory listings will be provided as specified elsewhere in this tariff for "Directory Listings". DID Station numbers furnished herein are not entitled to free directory listings.
3. DID Service is subject to the Federal Communications (FCC) End User Common Line (EUCL) charges under the terms and conditions specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the FCC.
4. A Business Line, as specified elsewhere in this tariff, is required for each DID Trunk Unit located in the Cooperative's central office.
5. Service Connection Charges, as specified elsewhere in this tariff, are also applicable for the initial installation, subsequent additions and/or rearrangements of DID Service.

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DIRECT INWARD DIALING (DID) SERVICE

DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

D. RATES AND CHARGES

	Installation Charge	Per Month
First Group of 20 DID Station Numbers with 1 DID Trunk Unit	\$180.00	\$10.00 ¹
Each Additional Group of 20 DID Station Numbers	27.00	5.00
Each Additional DID Trunk Unit	21.00	5.00 ¹
	Non-recurring Charge	
Subsequent Request for Additional DID Trunk Unit(s)		
Per Customer request	100.00 ²	
Subsequent Request for Additional Group(s) of 20 DID Station Numbers		
Per Customer request	75.00 ³	

NOTE 1: A Business Line is required for Each DID Trunk Unit at the rates and charges specified elsewhere in this tariff.

NOTE 2: The Installation Charge(s) for Each Additional DID Trunk Unit, as specified above, is also applicable

NOTE 3: The Installation Charge(s) for Each Additional Group of 20 DID Stations Numbers, as specified above, is also applicable

BOARD OF DIRECTORS AUTHORIZATION 9-10-97

APPLICABLE TO BILLS RENDERED ON AND AFTER 10-1-97

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Exchange AllSection No. VSheet No. 13Amendment No. 57ADVANCED CUSTOM CALLING SERVICES

A. General

Advanced Custom Calling Services are basic exchange telecommunications services that consist of one or more of the optional service features.

B. Regulations

1. Advanced Custom Calling Services are offered only to Single Line Residence and Business basic exchange service customers, served by Central Offices equipped to provide such service.
2. A feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, appropriately equipped offices.
3. Unless specified otherwise, Advanced Custom Calling Services are not available with the following: Public and Semi-Public Telephone Service, Customer Owned Coin Operated Telephone Service.
4. It shall be the responsibility of the Customer to provide terminal equipment (CPE) compatible with Advanced Custom Calling Services.

All CPE used to interface with Caller ID is required to conform with Technical Reference Specifications as used by the Company.

If available, the Company shall offer CPE that permits Customers to withhold their telephone number from delivery to Caller ID subscribers for all calls originating from the Customer's access line, and CPE that prevents a Caller ID subscriber from receiving a call for which the calling telephone number is not identified (block-the-blocker).

5. Variations in Central Office equipment and the activation of other Central Office features by the called and/or calling party may cause differences in the operation of features.

Issued _____

Applicable to bills rendered on and after 1-1-95

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JAN 26 1995

PUBLIC SERVICE COMMISSION OF WISCONSIN
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ADVANCED CUSTOM CALLING SERVICES (Continued)

B. Regulations (Continued)

6. The Company's liability arising out of the provision of any Advanced Custom Calling Feature, including, but not limited to the delivery or non-delivery of calling numbers, is limited as stated in other sections of this tariff.
7. Caller ID is not available on operator handled calls.
8. Caller ID Service does not display a directory number for operator assisted calls, out of area calls, calls marked private by the originator, or calls originating from coin and party line stations.
9. An originating caller's calling directory number may not be displayed at the called party under the following conditions:
 - a. The calling number will not be displayed if the called party is off the hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call will not be displayed. The called party of the second incoming call will receive a call waiting tone.
 - b. The calling number will not be displayed if the called party answers the incoming call during the first ring interval.
10. During the 60-day period preceding introduction of Caller ID Service in a Central Office, the Company will notify customers served by that office of its intention to provide Caller ID Service, the date on which the service will be operational, and the availability and operation of the free per-call blocking feature.

The Company will also provide information regarding the Caller ID display, so Customers can understand the effect blocking will have on a call and that blocking will not affect the operation of the emergency telephone system.

The Company will provide the telephone number of a customer service representative who is able to answer questions about the Caller ID Service.

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ADVANCED CUSTOM CALLING SERVICES (Continued)

B. Regulations (Continued)

11. Caller ID Blocking Services

a. Per-Call Blocking

- (1) Free Per-Call Blocking Service will be available, where technically feasible, to Residence and Business customers who are served from appropriately equipped Central Offices. Customers may prevent delivery of their telephone number to Caller ID subscribers on a per-call basis by activating the appropriate Caller ID activation code prior to placing the call.
- (2) Per-Call Blocking capability is not available with Public and Semi-Public Telephone Service, Customer Owned Coin Operated Telephone Service.

b. Per-Line Blocking

- (1) Per-Line Blocking Service will be available, where technically feasible, at no charge to the following customers:
 - (a) Any person protected by an injunction, temporary restraining order, or other court order relating to domestic abuse, harassment, or child abuse issued by any magistrate or judge in any jurisdiction in the United States.
 - (b) Upon written request to the Company, to domestic violence victim's service programs; battered women's shelters other organizations that provide a safe haven for victims of domestic violence; and any municipal, county, state or federal law enforcement agency, fire department, public social service agency or parole office within an area where Caller ID is offered.

Issued _____

Applicable to bills rendered on and after 1-1-95

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ADVANCED CUSTOM CALLING SERVICES (Continued)

B. Regulations (Continued)

11. Caller ID Blocking Services (Continued)

b. Per-Line Blocking (Continued)

- (2) Per-Line Blocking eligible individuals may order Per-Line Blocking for any access line, regardless of whether or not he or she is the listed subscriber for that access line, with a simple statement to the Company, either orally or in writing, to the effect that the access line will be used by the eligible person.
- (3) With a written request to the Company, free Per-Line Blocking should be made available for the residential access line of any staff member employed by an eligible organization, or any residential access line designated by an eligible organization as serving a victim of domestic violence.
- (4) An eligible public safety agency may obtain free Per-Line Blocking for any access line it designates, regardless of whether the agency is the listed subscriber, with a written request to the Company to the effect that the access line will be used by that eligible agency for its official purposes.

An eligible agency may also obtain free Per-Line Blocking for any individual where the agency determines Per-Line Blocking is necessary to prevent a threat of violence, or protect the safety of any person in that subscriber's household.

- (5) Per-Line Blocking is not available with Public and Semi-Public Telephone Service, Customer Owned Coin Operated Telephone Service.

Issued _____ Applicable to bills rendered on and after 1-1-95

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Letter JAN 26 1995

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VERNON TELEPHONE COOPERATIVE, INC.

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ADVANCED CUSTOM CALLING SERVICES (Continued)

C. FEATURE DESCRIPTIONS

1. Caller ID Basic provides for the display of the incoming telephone number and city and state on a nationwide basis plus the incoming telephone number and name on a local basis on a Caller ID Customer provided device attached to the Customer's access lines or on a telephone or answering machine equipped with a built-in-display screen. Caller ID Service will forward the calling number from the appropriately equipped terminating Central Office to the Customer provided display device. The Company will forward all telephone numbers subject to technical limitations.
 - a. Caller ID Enhanced allows subscriber to see a caller's name and number on a nationwide basis.
2. Call Waiting with Caller ID provides for the display of the identity of the calling party on call waiting when the customer has a call in progress on a customer provided display device attached to the Customer's access line. Must subscribe to Caller ID and Call Waiting services to have Call Waiting with Caller ID service.
3. Anonymous Call Rejection allows the Customer to reject call completion from an unidentified number. Must subscribe to Caller ID service to have Anonymous Call Rejection.
4. Automatic Call Back (ACB) automatically redials to last outgoing number dialed whether the call was answered or not.
5. Automatic Recall (AR) automatically returns the last incoming call whether or not it was answered.
6. Call Forward Remote Access (CFRA) allows subscribers to activate or deactivate the Call Forward option on their telephone from a local or toll remote station. This will be accomplished by dialing a dedicated directory number, personal security code, and the activation/deactivation codes.

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PUBLIC SERVICE COMMISSION OF WISCONSIN
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ADVANCED CUSTOM CALLING SERVICES (Continued)

C. FEATURE DESCRIPTIONS (Continued)

7. Customer Originated Trace (COT) will allow the customer to initiate a trace on last incoming call received from a local service area in which custom local area signaling service features are offered by dialing an activation code. Upon the customer's request, the trace information will be provided to law enforcement agencies by the Cooperative, but will not be released directly to the Customer. By accepting the service, the Customer agrees that Vernon Telephone Cooperative shall not be liable for damages due to an inability to trace calls.

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8. Call Number Blocking (CNB) enables subscribers to control the display of their directory numbers on the called party's special telephone set or adjacent Directory Number Display Device on a per call basis by dialing the called number blocking code.

(T)

9. Super Speed Calling (!SSC) enables subscribers to use four-digit numbers to retrieve their speed list numbers rather than the normal one or two digits. This enables memories such as HOME to be used for speed calling. Unsuccessful activation/deactivation calls are routed to a tone or announcement.

(T)

PUBLIC SERVICE COMMISSION OF WISCONSIN
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ADVANCED CUSTOM CALLING SERVICES (Continued)

C. FEATURE DESCRIPTIONS (Continued)

10. 900 Blocking (1900) enables subscribers to block origination either of all 900 calls or specific 900 NXX calls from their stations. Unsuccessful activation/deactivation calls are routed to a tone or announcement. (T)

11. Remote Call Forwarding (RCFW) is a central office feature where a subscriber can have calls forwarded to a directory number in another toll area to any directory number. Normal Direct Distance Dialing toll charges will be applied to the remote call-forwarding number. (T)

RCFW is offered subject to availability or suitable facilities.

RCFW is not offered where the terminating station is a coin telephone.

One listing in the white and yellow page directories covering the exchange in which the call forwarding central office is located, is provided without additional charge.

Issued May 1, 2002 Applicable to bills rendered on and after May 1, 2002

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ADVANCED CUSTOM CALLING SERVICES (Continued)

D. RATES AND CHARGES

1. The rates and charges following are for Advanced Custom Calling Services only and are in addition to any applicable Service Connection Charges, monthly rates, and non-recurring charges for access lines and other services or equipment with which they are associated.
2. The rates and charges for Advanced Custom Calling Features are:

		Per Month, Per Line Equipped, Business and Residence
1.	Caller ID Basic	\$ 0.00
1a.	Caller ID Enhanced	0.00
2.	Call Waiting with Caller ID	0.00 ¹
3.	Anonymous Call Rejection	0.00
4.	Automatic Call Back (ACB)	0.00
5.	Automatic Recall (AR)	0.00
6.	Call Forward Remote Access (CFRA)	0.00
7.	Customer Originated Trace (COT)	0.00 per Act
8.	Call Number Blocking (CNB)	0.00
9.	Super Speed Calling	0.00
10.	900 Blocking	No charge
11.	Remote Call Forwarding	16.00

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NOTE 1: In addition to the charge for Caller ID and Call Waiting.

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2

CALL BLOCKING SERVICE

CALL BLOCKING SERVICE

A. DESCRIPTION

1. Call Blocking Service is an optional service which provides customers with the capability to block originating long distance calls, originating 900 and 976 calls and originating Extended Community Calling (ECC) Calls.
2. Originating calls will be allowed to be completed to 911. In exchanges not served by 911, originating calls to 0- will be completed by an operator to emergency services such as fire, emergency medical services, law enforcement, and poison center telephone numbers.
3. Originating blocked calls will reach a Telephone Cooperative-provided intercept announcement.
4. Customers can elect any or all of the following Call Blocking Service Options:

Option 1

Blocks originating one plus (1+) long distance calls including 10XXX, international (011+) calls, and Directory Assistance (DA) calls.

Examples of Option 1 blocked calls are:

- 1 + NPA + XXX-XXX
- 1 + XXX-XXXX
- 5 Digit Carrier Access Code + 1 + NPA + XXX-XXXX
- 5 Digit Carrier Access Code + 1 + XXX- XXXX
- 1 + 555-1212
- 1 + NPA + 555-1212
- 1 + 800 + 555-1212

(N)

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Issued _____

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CALL BLOCKING SERVICE (Cont'd)

CALL BLOCKING SERVICE (Cont'd)

(N)

A. DESCRIPTION (Cont'd)

Option 2

Blocks originating zero plus (0+) calls. Zero minus (0-) calls may be completed by an operator to emergency services in exchanges not served by 911.

Examples of Option 2 blocked calls are:

0 + NPA + XXX-XXXX

0 + XXX + XXXX

5 Digit Carrier Access Code + 0 + NPA + XXX-XXXX

5 Digit Carrier Access Code + 0 + XXX-XXXX

Option 3

Blocks originating calls to 900 numbers nationwide and originating calls to 976 numbers within the customer's home NPA. Originating calls to 976 numbers outside the customer's home NPA can be blocked by Option 1 and /or Option 2.

Option 4

Blocks originating calls to extended community calling areas as defined in the Telephone Cooperative's tariff for Extended Community Calling (ECC) Service.

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CALL BLOCKING SERVICE (Cont'd)

CALL BLOCKING SERVICE (Cont'd)

(N)

B. REGULATIONS

1. Call Blocking Service is provided subject to the availability of facilities and where conditions permit.
2. In certain exchanges, depending on the availability of facilities, Option 1 may also block originating 1 + 800 calls.
3. Call Blocking Service will only be provided on residence and business basic exchange network access lines.
4. Call Blocking Service does not relieve the customer of responsibility for calls charged to their telephone number(s).
5. Nonrecurring charge(s) for Call Blocking Service are not applicable to any individuals or households receiving benefits from one or more of the following State administered income assistance programs:

Aid to Families with Dependent Children (AFDC)

Food Stamps

Title 19 Medical Assistance

Supplemental Security Income (SSI)

Low Income Energy Assistance program

Wisconsin Homestead Tax Credit

(Effective upon notification from the Public Service Commission of Wisconsin that a data base is available for confirmation of eligibility.)

(N)

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Amendment No. 61

CALL BLOCKING SERVICE (Cont'd)

CALL BLOCKING SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

6. The Telephone Cooperative shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Call Blocking Service, including without limitation, the inability to access the Operator or any non-toll free number for any purpose. The customer agrees fully and completely to indemnify and save harmless the Telephone Cooperative, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls from the customer's access line.
7. The obligation to file this tariff, and the rates, charges and conditions under which the service(s) described herein are provided, are to be the subject of a request to the Public Service Commission of Wisconsin for a declaratory ruling on the application and validity of several revisions of Wis. Adm. Code 160. The Telephone Cooperative reserves the right:
- (i) to withdraw or modify this tariff;
 - (ii) to discontinue or modify the conditions under which the service(s) described herein are provided; and
 - (iii) to modify the rates, tolls and charges for services described herein, effective as of the date such services are provided;

based on any declaratory ruling by the Public Service commission or any decision by court of appropriate jurisdiction reviewing the Commission's declaratory ruling or the validity and application of Wis. Adm. Code Ch. PSC 160.

(N)

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Issued _____ Applicable to bills rendered on and after _____

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Amendment No. 61

CALL BLOCKING SERVICE (Cont'd)

CALL BLOCKING SERVICE (Cont'd)

C. RATES AND CHARGES

1. The nonrecurring installation charge(s) for Call Blocking Service is not applicable to individuals or households as specified in B. 5. preceding.
2. The nonrecurring installation charge(s) for Call Blocking Service is not applicable for the initial request for Call Blocking Service.
3. The following nonrecurring installation charge(s) are only applicable for second and subsequent requests for Call Blocking Service to customers who do not qualify for low income assistance programs. The charges for Call Blocking Service are in addition to the rates and charges for any other service required to furnish a communications system.

(N)

(N)

Issued _____ Applicable to bills rendered on and after _____

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CALL BLOCKING SERVICE (Cont'd)

CALL BLOCKING SERVICE (Cont'd)

C. RATES AND CHARGES

Installation Charge ¹

Option 1

Residence Service, per line \$ 0.00

Business Service, per line \$ 0.00

Option 2

Residence Service, per line \$ 0.00

Business Service, per line \$ 0.00

Option 3

Residence Service, per line \$ 0.00

Business Service, per line \$ 0.00

Option 4

Residence Service, per line \$ 0.00

Business Service, per line \$ 0.00

NOTE 1: The Service Order Charge and Central Office Charge do not apply to Call Blocking Service.

(N)

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Issued _____ Applicable to bills rendered on and after 9/1/2020

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Amendment No. 72

CALL BLOCKING SERVICE

PIN BLOCKING SERVICE

A. DESCRIPTION

1. Pin Blocking Service is an optional feature that allows single line residence and single line business service Customers, that have restricted their Network Access Line from placing toll calls, the capability to over-ride the toll restriction on a per call basis by using an authorization code.
2. Pin Blocking Service provides for the following three optional toll restriction arrangements:
 - a. Option 1
International Direct Distance Dialing (011+)
 - b. Option 2
Information Services (900/976)
 - c. Option 3
Block all Toll Calls (1+, 0+, 0-, 950, 101XXX, 011+, 900/976 and 700). Calls will be allowed to complete to 911, 608 (Home NPA), 555-1212, and 1+800 toll free calls and Extended Community Calling (ECC) Service calls.
3. To over-ride the toll restriction, the Customer dials a predetermined activation code and a Personal Identification Number (PIN), waits for a second dial tone and then dials the toll telephone number.
4. When a toll call is attempted without the PIN, the caller will hear a second dial tone or Company recorded announcement.

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Issued May 1, 2002 Applicable to bills rendered on and after May 1, 2002

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CALL BLOCKING SERVICE

PIN BLOCKING SERVICE (Cont'd)

B. REGULATIONS

1. Toll Control Service is provided at the option of the Company and can only be provided subject to the availability of facilities and central office capacity.
2. Pin Blocking Service is available for use with Single Line Residence and Single Line Business Network Access Lines, and when available Residence Network Access Lines equipped with Integrated Service Digital Network (ISDN). Toll Control Service is not available with Payphone Provider Service, PBX Trunks, Centrex Service, Wide Area Telecommunications Service (WATS) Lines or Off Premises Extension Service.
3. Subscribing to Pin Blocking Service does not relieve the Customer of the responsibility for calls charged to their telephone number.
4. The Company will not be liable to the Customer or any other person or firm, in connection with the provision of this service, including without limitation, the inability to access the Operator or any non-toll-free telephone number for any purpose.
5. Pin Blocking Service is not offered in areas where 911 Service is not available.

(N)

(N)

Issued May 1, 2002 Applicable to bills rendered on and after May 1, 2002

PSCW Authorization by order No. _____

Letter _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	V
Sheet No.	25.3
Amendment No.	619

CALL BLOCKING SERVICE

PIN BLOCKING SERVICE (Cont'd)

C. RATES AND CHARGES

The following rates and charges are for Pin Blocking Service only and are in addition to the rates and charges for any other service(s) required to furnish a communications system.

	Installation Charge ¹	Monthly Rate
Pin Blocking Service, per line	N/A	\$0.00 (R)

NOTE 1: The Subsequent Service Order Charge and Central Office Work Charge, as specified in Section I in this Tariff, are applicable when Toll Control Service is added to an existing Network Access Line.

Issued _____ Applicable to bills rendered on and after 9/1/2020

PSCW Authorization by order No. _____

Letter _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE

Name of Utility

Exchange A11
Section No. VI
Sheet No. 1-2
Amendment No. 87

RESERVED FOR FUTURE USE

Issued _____ Applicable to bills rendered on and after 1-1-95

PSCW Authorization by order No. _____
Letter JAN 26 1995

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange ALLSection No. VIISheet No. I

Amendment No. _____

VACANT

(D)

(D)

(D)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Vernon Telephone Cooperative

Name of Utility

Exchange All

Section No. VII

Sheet No. 6

Amendment No. 46

BELL CHANNEL SERVICE

A. Concurrence in Regulations and Charges

1. Vernon Telephone Cooperative concurs in the rates, rules and regulations governing intrastate communications as filed by Wisconsin Bell, Inc. with the Public Service Commission of Wisconsin.
2. Vernon Telephone Cooperative extends this concurrence to any and all changes which may be made subsequent to this date by Wisconsin Bell, Inc.
3. Vernon Telephone Cooperative concurs in the rates, rules and regulations governing Bell Channel Services as filed by Wisconsin Bell, Inc. with the Public Service Commission of Wisconsin.
4. Vernon Telephone Cooperative hereby expressly reserves the right to cancel and make void this statement of concurrence at any such time as it appears that such cancellation is in the best interest of Vernon Telephone Cooperative.

Issued 6/23/86

Applicable to bills rendered on and after

PSCW Authorization by order No.

Letter 7-8-86

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

VERNON TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange.....

Section No. VIISheet No. 7Amendment No. 49

ACCESS SERVICE

ACCESS SERVICE CONCURRENCE

This telephone utility concurs in the Access Service Tariff and all future modifications filed by the Wisconsin State Telephone Association and approved by the Wisconsin Public Service Commission except where a nonconcurrence is filed or provisions of the Tariff where this telephone utility does not concur as set forth below.

The telephone utility does not concur in any section of the Tariff that requires the utility to furnish services or facilities which it does not have or where the furnishing of such services or facilities impair or interfere with the provision of services to the telephone utility's end users.

If any provision of said Tariff is in conflict with any Order, Tariff or Rule of the Public Service Commission on billing, deposits or disconnections or any other Order or Rule of the Public Service Commission, that Order or Rule supercedes this Tariff.

The telephone company specifically does not concur in the following sections of the Tariff:

Effective Date: January 1, 1990PSCW Authorization by order No. 05-TR-102

Letter.....

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILEVERNON TELEPHONE COOPERATIVE

Name of Utility

Exchange ALLSection No. VIIISheet No. 1

Amendment No. _____

EXTENDED COMMUNITY CALLING SERVICE

Extended Community Calling (ECC) Service provides for the completion of local messages between a customer located in an Exchange operated by the Company and customers located in different Exchanges in accordance with the regulations and rates set forth in the following.

A. Scope of the Extended Community Calling Area

1. Standard ECC Area

- a. The ECC area for a Company Exchange consists of all other Exchanges within the State of Wisconsin within the same LATA, including those of other Local Exchange Companies, not included in the Extended Area Service area of the Exchange, that are either adjacent to the Exchange or are within 15 airline miles of the Exchange.
- b. ECC is provided from the following exchanges to the listed ECC calling point.

<u>Exchange</u>	<u>ECC Calling Points</u>
Genoa	Coon Valley (Effective 12-20-93)
Desoto	Chaseburg (Effective 12-20-93)
Desoto	Stoddard (Effective 12-20-93)
Liberty Pole	Chaseburg (Effective 12-20-93)
Liberty Pole	Coon Valley (Effective 12-20-93)
Liberty Pole	Viola (Effective 12-20-93)
Liberty Pole	Westby (Effective 12-20-93)
Liberty Pole	La Farge (Effective 12-20-93)
Liberty Pole	Seneca (Effective 12-20-93)
Liberty Pole	Gays Mills (Effective 12-20-93)
Readstown	Westby (Effective 12-20-93)
Readstown	La Farge (Effective 12-20-93)
Readstown	Mount Zion (Effective 12-20-93)
Readstown	Gays Mills (Effective 12-20-93)
Readstown	Boaz (Effective 12-20-93)
Readstown	Seneca (Effective 12-20-93)

Issued _____

Applicable to bills rendered on and after DEC 1 1993

PSCW Authorization by order No. _____

Letter DEC 13 1993

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	VIII
Sheet Number:	2
Amendment Number:	7 8

VERNON TELEPHONE COOPERATIVE, INC.

Utility Name

EXTENDED COMMUNITY CALLING SERVICE (Continued)

A. Scope of the Extended Community Calling Area (Continued)

1. Standard ECC Area (Continued)

b. ECC is provided from...(Continued)

<u>Exchange</u>	<u>ECC Calling Points</u>
Viola	Westby (Effective 12-20-93)
Viola	Liberty Pole (Effective 12-20-93)
Viola	Bloom City (Effective 12-20-93)
Viola	Richland Ctr (Effective 12-20-93)
Viola	Ontario (Impl. 1994)
Viola	Soldiers Grv (Effective 12-20-93)
Viola	Boaz (Effective 12-20-93)
La Farge	Liberty Pole (Effective 12-20-93)
La Farge	Readstown (Effective 12-20-93)
La Farge	Cashton (Effective 12-20-93)
La Farge	Ontario (Impl. 1994)
La Farge	Bloom City (Effective 12-20-93)
La Farge	Soldiers Grv (Effective 12-20-93)
La Farge	Sabin (Effective 12-20-93)
Westby	Viola (Effective 12-20-93)
Westby	Readstown (Effective 12-20-93)
Westby	Liberty Pole (Effective 12-20-93)
Westby	Ontario (Impl. 1994)
Yuba	Lime Ridge (Effective 12-20-93)
Yuba	Bloom City (Effective 12-20-93)
Yuba	Richland Ctr (Effective 12-20-93)
Yuba	Wonowoc (Effective 12-20-93)
Yuba	Ontario (Impl. 1994)
Yuba	Boaz (Effective 12-20-93)
Yuba	Sabin (Effective 12-20-93)
Yuba	Cazenovia (Effective 12-20-93)

B. Extended Community Calling Service is not available for WATS and 800 Services.

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER 7-1-04

(D)

(D)

(T)

(T)

Form 10 Rate	Exchange: ALL
PUBLIC SERVICE COMMISSION OF WISCONSIN TELEPHONE RATE FILE	Section Number: VIII
	Sheet Number: 3
VERNON TELEPHONE COOPERATIVE, INC. Utility Name	Amendment Number: 619

EXTENDED COMMUNITY CALLING SERVICE (Continued)

C. Rates for ECC Messages

1. Basic Rates

Rates for ECC Messages consist of a charge per minute. The per minute charge applies for each minute with a fraction of a minute being charged as a full minute of call duration. Call duration begins when the connection is established between the calling telephone and the called telephone.

Call duration ends when the calling telephone "hangs up" thereby releasing the network connection. If the called telephone "hangs up" but the calling telephone does not, call duration ends when the network connection is released either by automatic timing equipment in the telephone network or by the Operator. ECC per minute rates are shown as follows:

ECC Message Rates Per minute or fraction thereof	Residence Service	\$0.00	(R)
	Business Service	\$0.00	(R)

2. Operator Assisted ECC Calls

Where an ECC call is completed utilizing the assistance of an operator or operator services capability, in addition to the charges specified in 1. above, Operator Assisted Service Charges apply as specified in Section 6 of the Wisconsin Bell, Inc. tariff, P.S.C. of WI.

3. ECC Calls completed by other providers

Where an ECC call is completed utilizing the assistance of another provider, that carrier's rates, terms and conditions will apply.

D. ECC Message Detail Billing

1. Customers may request: one message detail ECC bill per calendar year at no charge.

2. Additional message detail ECC bills will be charged as follows:

Prior Billing Month:	
Residence, per month	\$ 0.00
Business, per month	\$ 0.00
Current Billing Month :	
Residence, per month	\$ 0.00
Business, per month	\$ 0.00

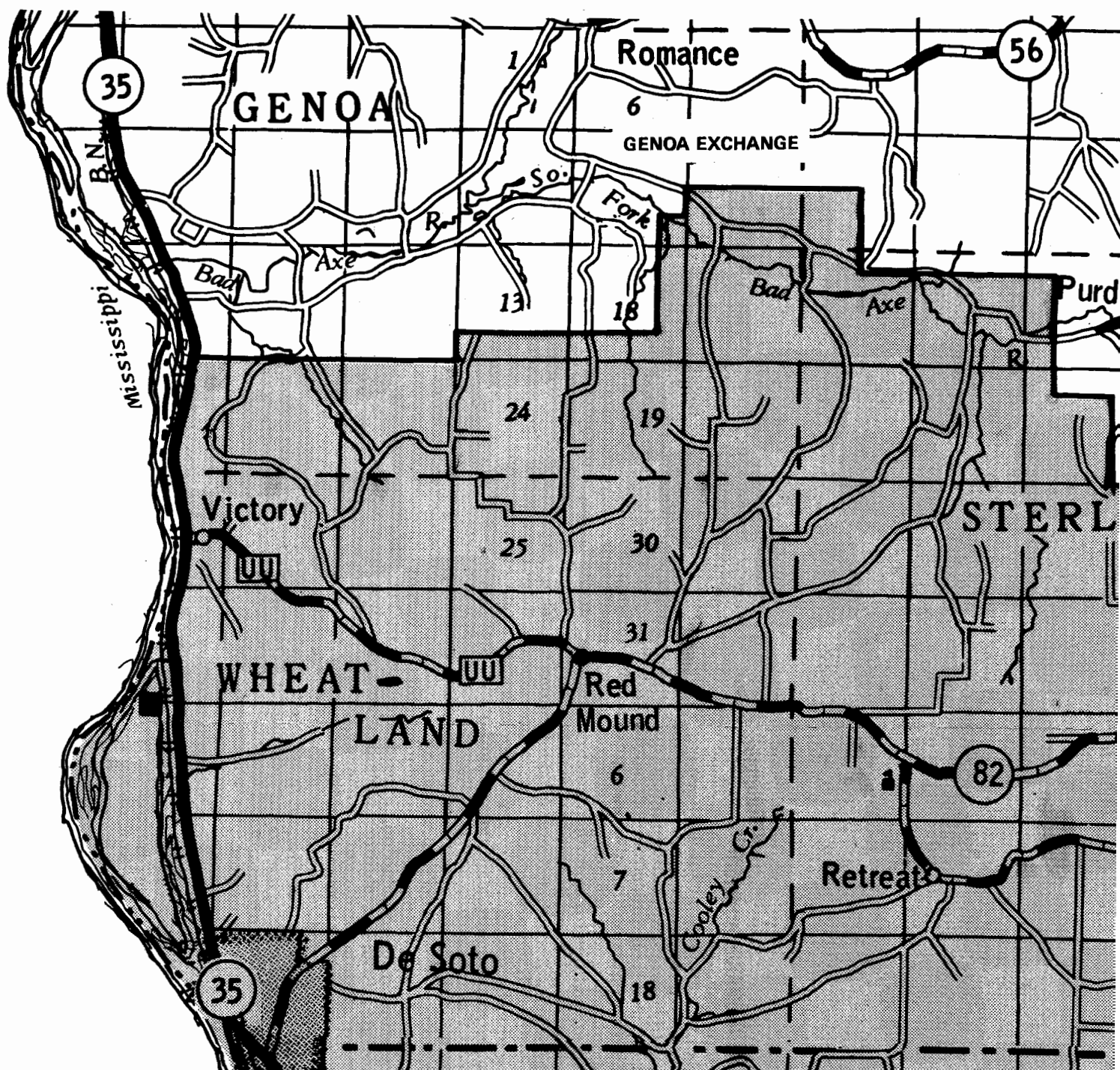
(R)
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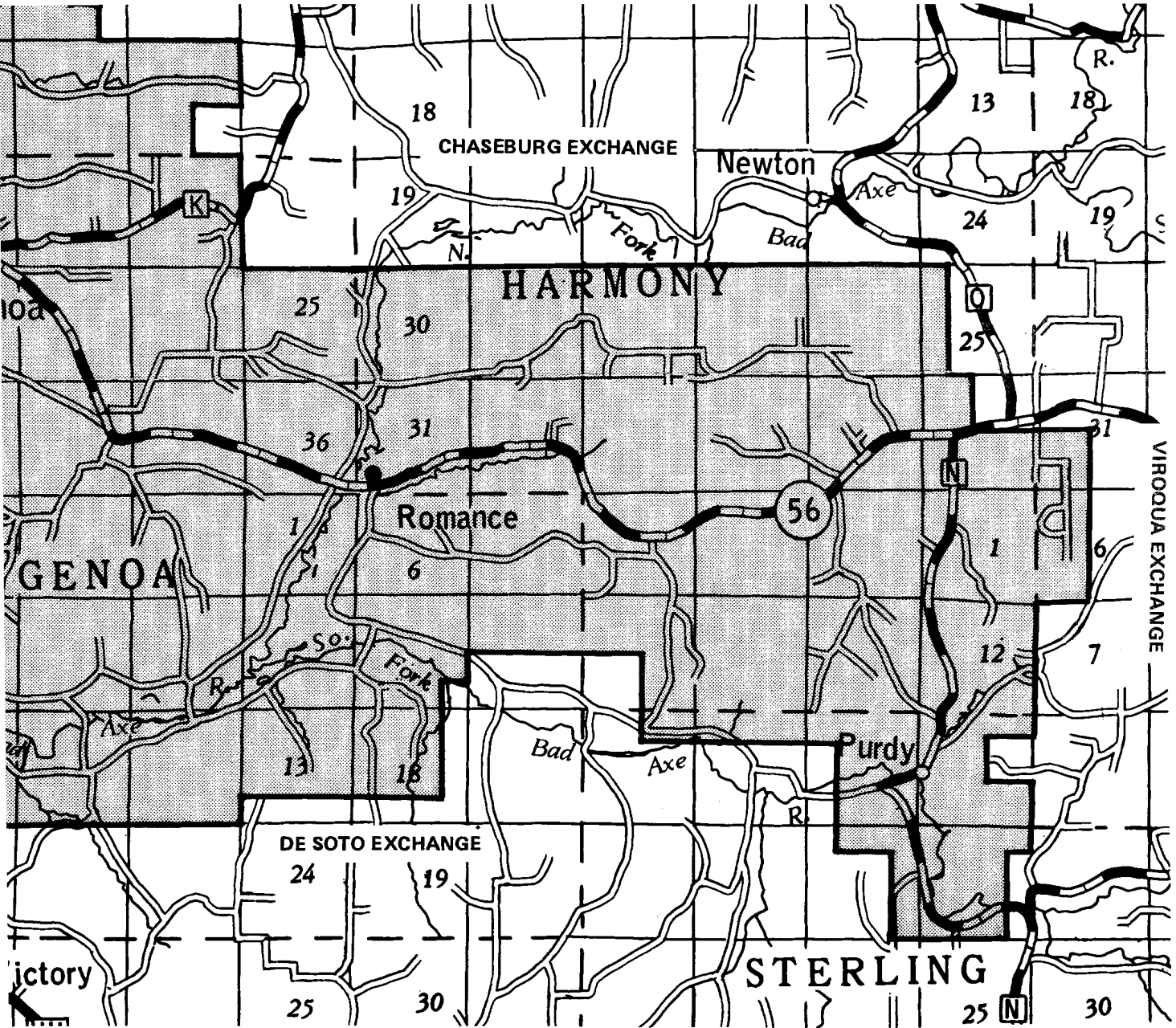
BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER 9/1/2020 _____

VERNON TELEPHONE COOPERATIVE
DE SOTO EXCHANGE
COUNTIES - VERNON, CRAWFORD

EXCHANGE AREA BOUNDARY MAP



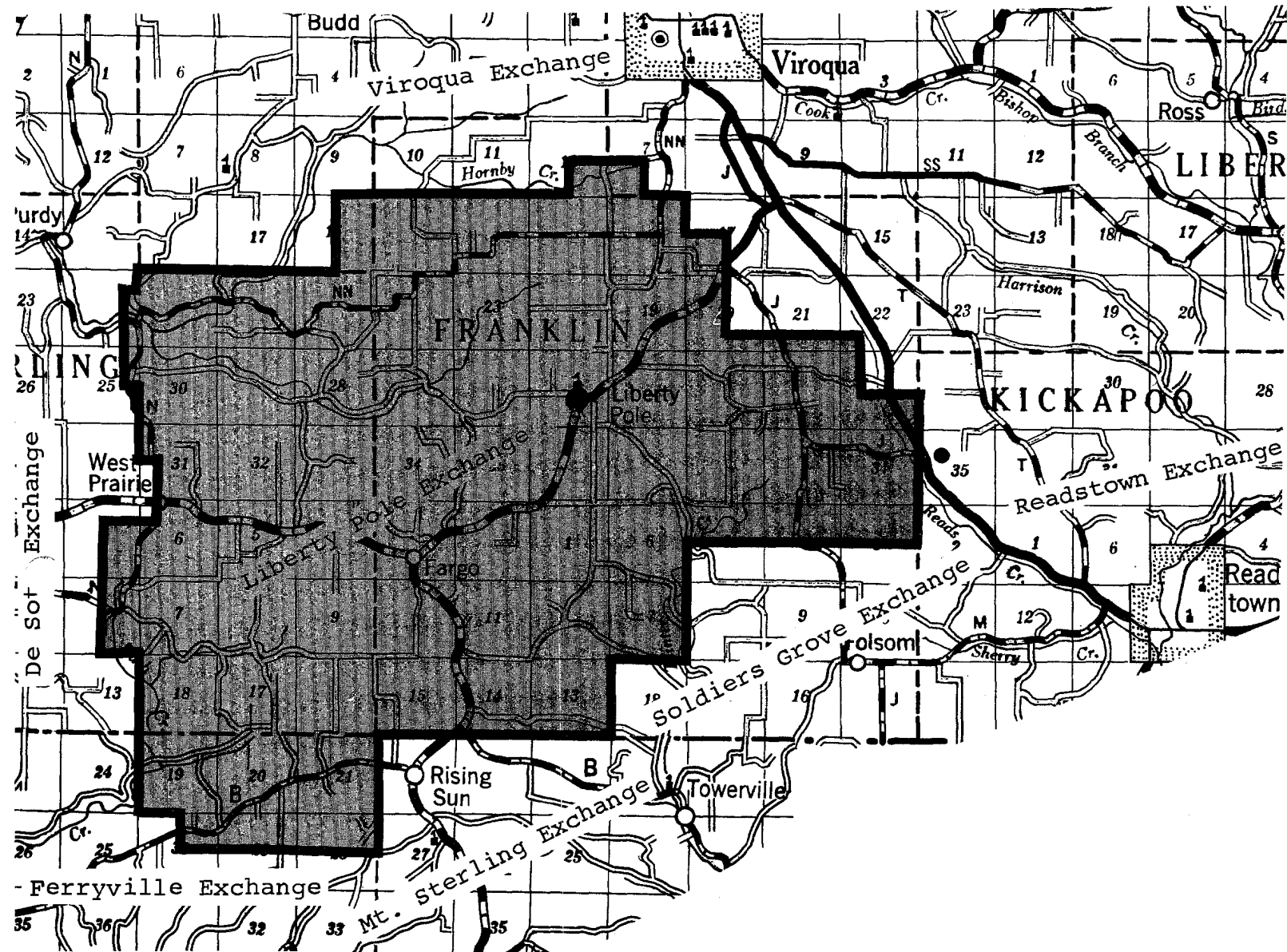


P.S.C.W. Letter of Acceptance
 Dated - February 9, 1977
 File No. 619

Vernon Telephone Cooperative
 Liberty Pole Exchange
 Counties: Vernon, Crawford

P.S.C. of W. No.
 Sheet No.
 Amendment No. 27
 37

EXCHANGE AREA BOUNDARY MAP



Code

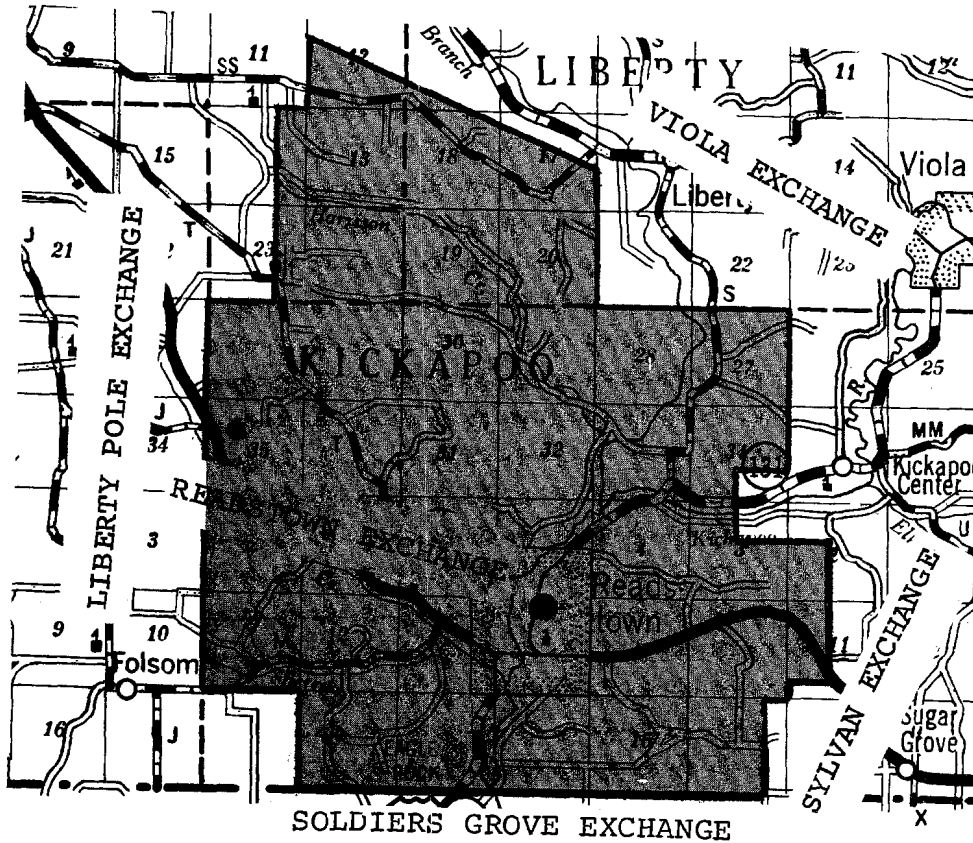
- Central Office
- Exchange Area Boundary Line
- - - Switched Company Boundary Line
- ▨ Open Territory
- +○ Present Customer in Foreign Territory
- - - Town Line
- Distance of Boundary Line Less than 1/4 Mile
 from Highway or Section Line indicated in Feet

PSCW acceptance by letter
 Dated July 21, 1972

Vernon Telephone Cooperative
Readstown Exchange
Counties: Vernon

P.S.C. of W. No.
Sheet No.
Amendment No. ~~27~~ 37

EXCHANGE AREA BOUNDARY MAP



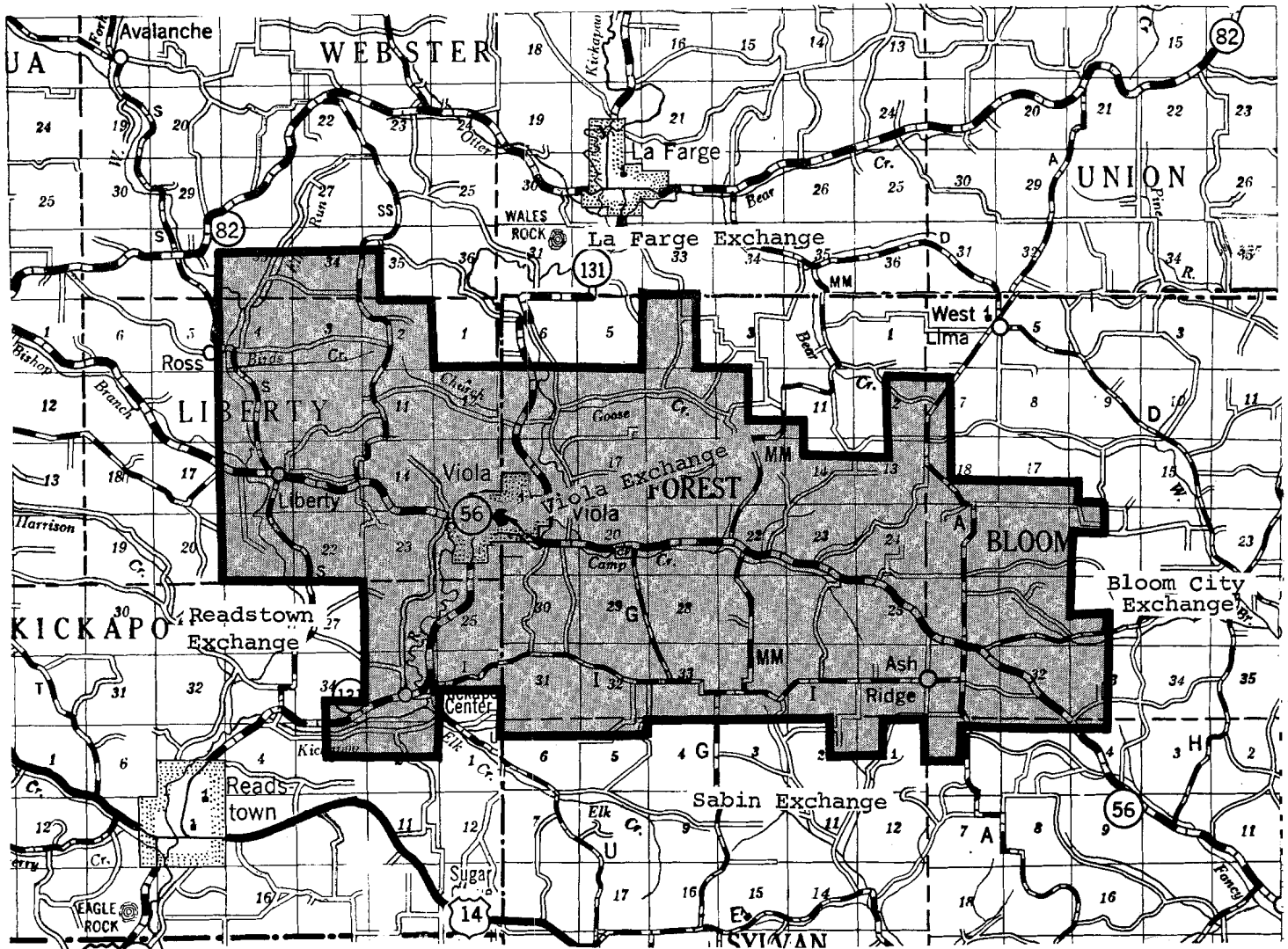
Code

- Central Office
- Exchange Area Boundary Line
- - - Switched Company Boundary Line
- ▨ Open Territory
- ⊕ Present Customer in Foreign Territory
- Town Line

Distance of Boundary Line Less than 1/4 Mile
from Highway or Section Line indicated in Feet

PSCW acceptance by letter
Dated July 21, 1972

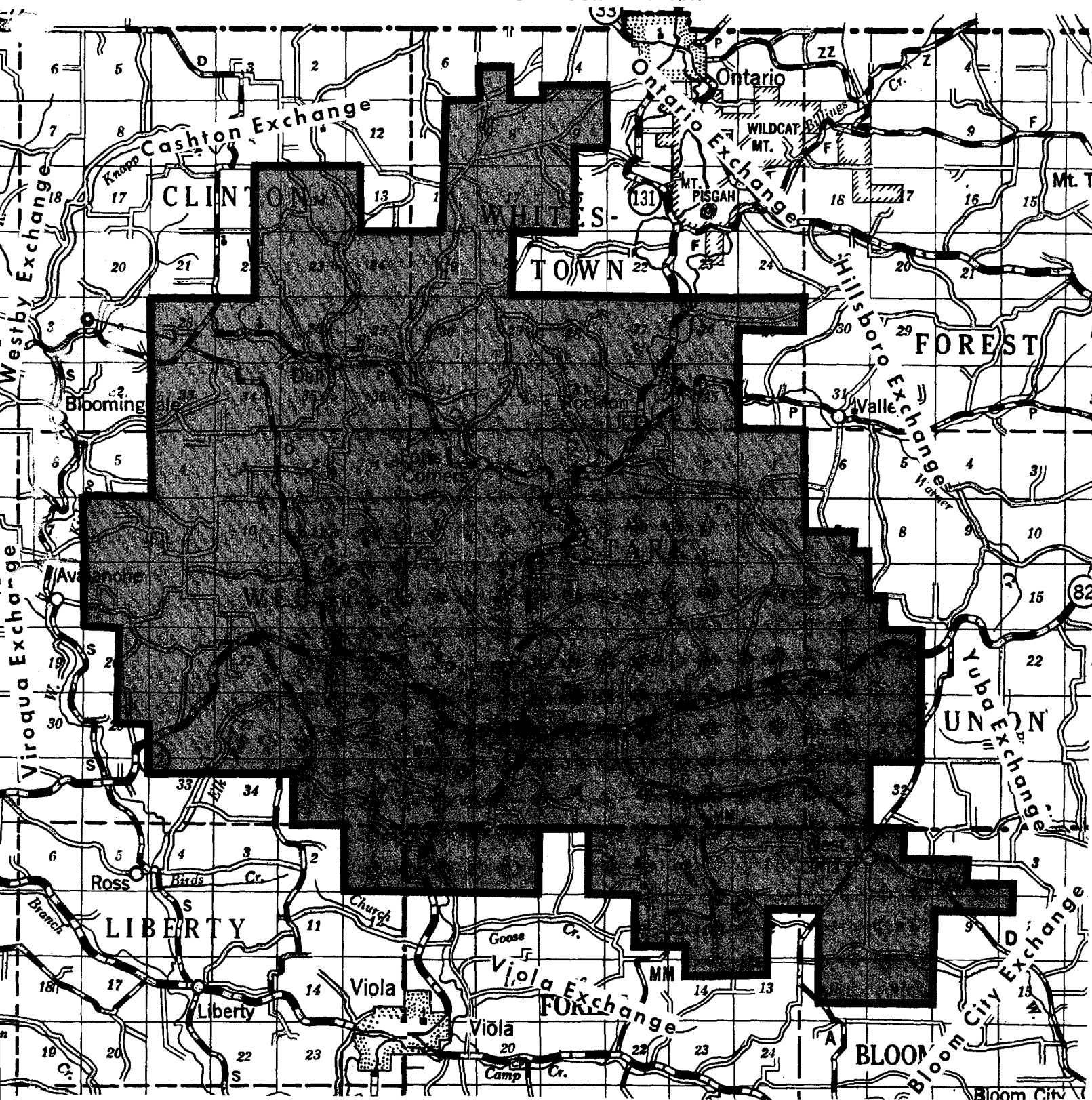
EXCHANGE AREA BOUNDARY MAP



PSCW acceptance by letter
 Dated October 16, 1967
 File No. 619

- Code
- Central Office
 - Exchange Area Boundary Line
 - - - Switched Company Boundary Line
 - ▨ Open Territory
 - ⊙ Present Customer in Foreign Territory
 - Town Line
- Distance of Boundary Line Less than 1/4 Mile
 from Highway or Section Line indicated in Feet

EXCHANGE AREA BOUNDARY MAP

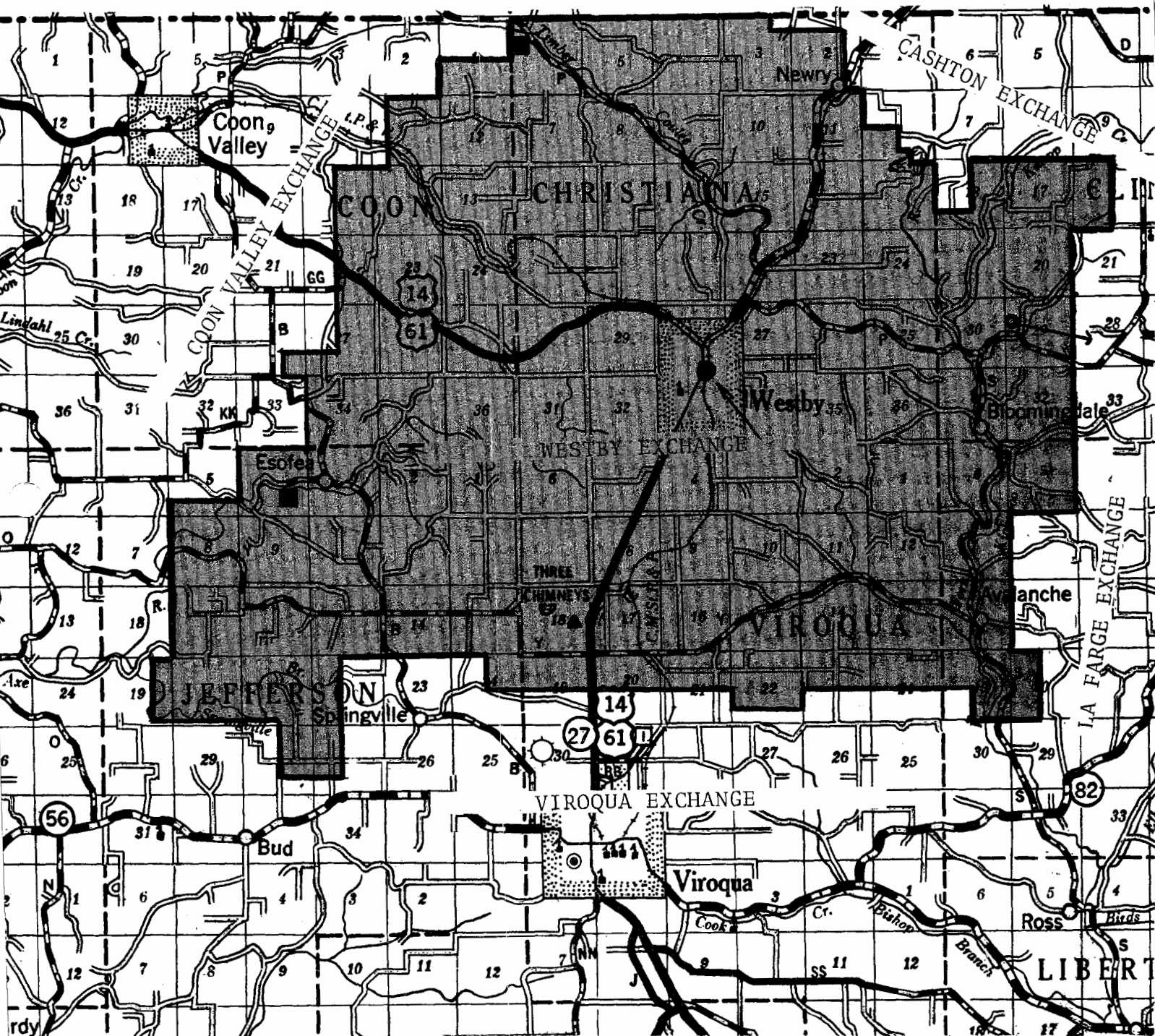


Code

- Central Office
- Exchange Area Boundary Line
- - - Switched Company Boundary Line
- ▨ Open Territory
- ⊕ Present Customer in Foreign Territory
- Town Line
- Distance of Boundary Line Less than 1/4 Mile
from Highway or Section Line indicated in Feet

PSCW acceptance by letter
Dated July 21, 1972

EXCHANGE AREA BOUNDARY MAP



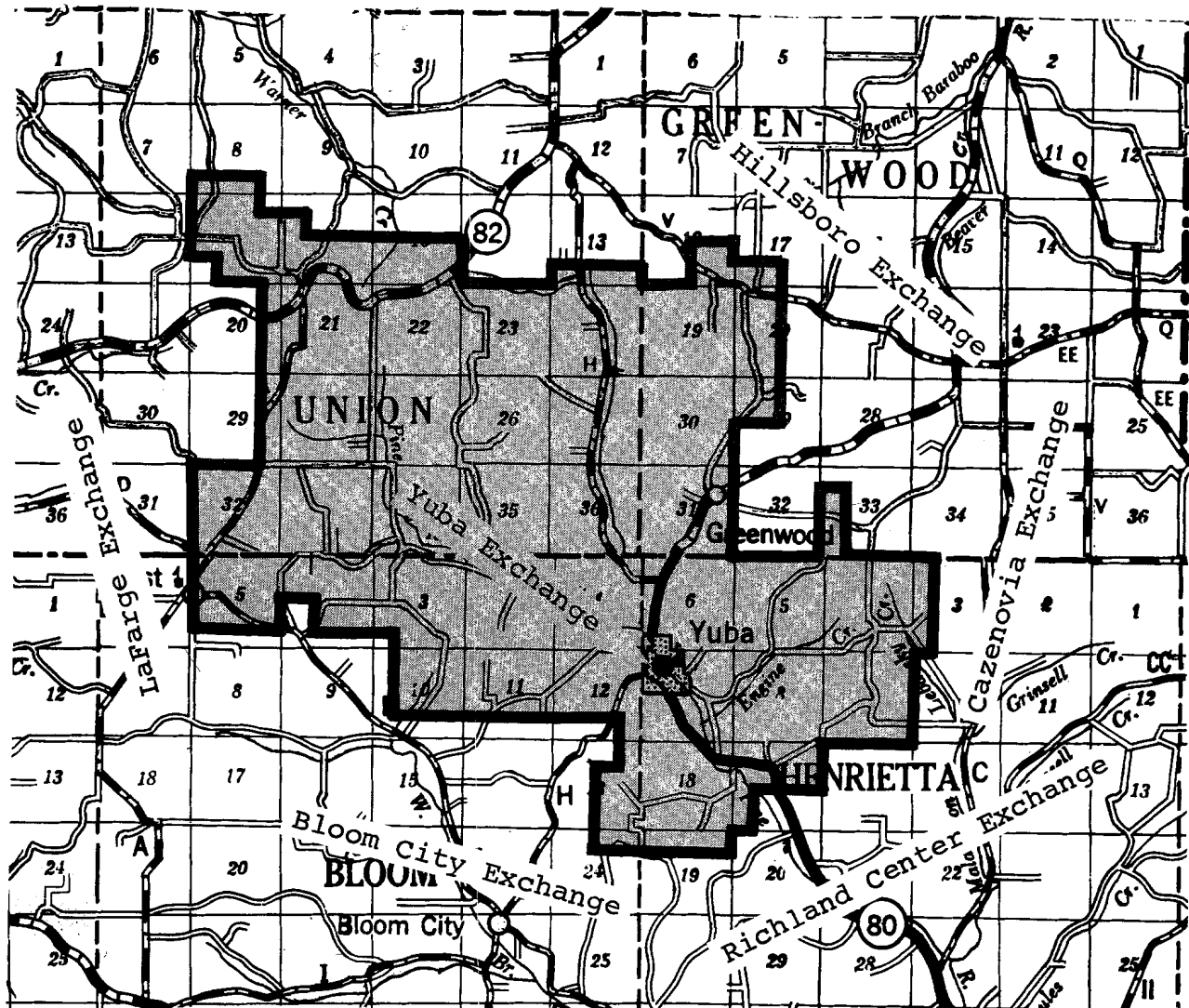
Code

- Central Office
- Exchange Area Boundary Line
- - - Switched Company Boundary Line
- ▨ Open Territory
- ⊕ Present Customer in Foreign Territory
- Town Line

Distance of Boundary Line Less than 1/4 Mile
from Highway or Section Line indicated in Feet

PSCW acceptance by letter
Dated July 21, 1972

Exchange Area Boundary Map



PSCW acceptance by letter
Dated October 16, 1967
File No. 619

- Code**
- Central Office
 - Exchange Area Boundary Line
 - - - Switched Company Boundary Line
 - ▨ Open Territory
 - ⊕ Present Customer in Foreign Territory
 - Town Line
- Distance of Boundary Line Less than 1/4 Mile
from Highway or Section Line indicated in Feet