



WORLD-CLASS TECHNOLOGY. UNRIVALED LOCAL SERVICE.

Customer Information Form

Customer Name _____ Phone _____
Spouse _____ Phone _____
Authorized User(s) _____ Phone _____
_____ Phone _____

4-Digit PIN to access your account: (You create 4-Digit Pin Number to remember and share with Authorized Users.)

PIN/CPNI Password Retrieval Questions

In what city were you born? _____
What High School did you attend? _____

Who can access or make changes to the account?

The person's name that appears on the bill is the ONLY person authorized to access this account either in person or by phone. If you want to allow someone else to have access to this account, you may do so by using this form.
Vernon Communications Co-op is committed to respecting and protecting the privacy of our customers.

AN AUTHORIZED PERSON OR SPOUSE CAN REQUEST INFORMATION AND MAKE CHANGES TO THE ACCOUNT, THE SAME AS THE PRIMARY ACCOUNT HOLDER

CPNI PASSWORD (PHONE CUSTOMERS ONLY) _____
(Simple Word)

What is CPNI and why do I need a password to protect it?

CPNI includes where, when and to whom a customer places a call, as well as the types of phone service offerings to which the customer subscribes, and the extent to which the services are used.

Signature _____ Date _____

email _____

**You will be enrolled with our SMARTHUB and receive an email with a temporary password to log in to your account. You will be directed to update your password. You will be able to view your bill, make payments and set up EFT plus much more. Contact Vernon Communications Cooperative with any questions.*

Account Number

OFFICE USE ONLY