



WORLD-CLASS TECHNOLOGY. UNRIVALED LOCAL SERVICE.

OFFICE USE ONLY ACCOUNT NUMBER

Service Request Form

APPLICANT INFORMATION

Full Name First Middle Initial Last Maiden

Service Address Street Address Apartment/Unit #

City State Zip Code Phone

Billing Address (if different from service address)

Driver's License State Issued Expiration Date

Social Security Number Date of Birth

I hereby authorize Vernon Communications Cooperative to check my credit history Yes No

I have read and agree to all the terms and conditions of the Broadband Installation Agreement that has been provided Yes No

Signature Date

ACCOUNT ACCESS

Spouse Phone

Authorized User Phone

4-Digit PIN to access your account (and pay-by-phone 1-844-827-4766): (You create 4-Digit Pin number to remember and share with Authorized Users.)

PIN/CPNI Password Retrieval Questions

In what city were you born?

What High School did you attend?

CPNI Password (Phone Customers Only)

CPNI includes where, when and to whom a customer places a call, as well as the types of phone service offerings to which the customer subscribes and the extent to which the services are used.

AN AUTHORIZED USER OR SPOUSE IS THE ONLY PERSON AUTHORIZED TO ACCESS THIS ACCOUNT EITHER IN PERSON OR BY PHONE AND WILL BE ABLE TO REQUEST INFORMATION AND/OR MAKE CHANGES TO THE ACCOUNT THE SAME AS THE PRIMARY ACCOUNT HOLDER.



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SERVICES

High Speed Symmetrical Internet (One-time Connect Fee of \$50)

- 50 MEG 100 MEG 500 MEG 1 GIG Leased Router Own Router
\$49.95 \$129.95 \$299.99 Call for pricing

Television *Only available in certain locations* (One-time Connect Fee Included With Internet)

- Local Select Basic Expanded Number of Set-top Boxes Number of TV's
 250 GB Whole Home DVR 500 GB Whole Home DVR *\$50.00 Connect Fee up to 3 STBs*
Watch TV Everywhere available...just ask. Each additional STB \$35.00 installed

MVSTREAM (Need Amazon Fire TV Stick or Roku)

- Local Select Basic Expanded 250 GB Whole Home DVR 500 GB Whole Home DVR

Telephone (One-time Connect Fee of \$34) (Port Fee of \$24)

- Publish Non-Pub \$1.00/mo Directory Listing: _____

Features:

- Caller ID Call Waiting Call Waiting for Caller ID Voice Mail
 Call Forwarding Three Way Calling Voice Mail-Email Notification Other

Long Distance:

- .10/MIN 120 Minutes (*\$6.00/mo*) 500 Minutes (*\$19.95/mo*) 1,000 Minutes (*\$24.95/mo*)
Calls to Alaska, Hawaii, US Territories, and International locations not included.
Rates are for one line. Additional lines are same price per line.

Battery Back-up Power Options *for Dial Tone Only:*

- 8 Hour Battery Back-up (*Provided and installed at no charge*) Accept Decline
 24 Hour Battery Back-up (*Available for purchase at \$350.00 installed*) Accept Decline

Payment Information

By choosing an option, you are authorizing the Financial Institution below to pay your monthly Vernon Communications Co-op bill on the 10th of every month or the next business day if the 10th falls on a weekend or holiday. Vernon Communications has the right to cancel use of the automatic bill payment. If you wish to cancel automatic bill payments, please notify Vernon Communications Co-op three or more business days before the payment is scheduled to be made.

Please choose one option and receive a one-time credit of \$5.00:

- Checking or** **Savings** Name of Financial Institution _____
 Name of Account Holder _____
 Routing Number _____ Entire Account Number _____

Sign up for ebill and receive a one-time credit of \$5.00

email _____
You will be enrolled with our SMARTHUB and receive an email with a temporary password to log in to your account.
You will be directed to update your password. You will be able to view your bill, make payments and set up EFT plus much more.
Contact Vernon Communications with any questions.

The first bill will include connect fee(s) and is prorated from the connect date to the end of that month AND the entire next month as we always bill in advance. Payments are due the 10th of each month.