



Account Number  
(Office Use Only)

**SERVICE REQUEST FORM**  
*Applicant Information*

Full Name \_\_\_\_\_ Maiden \_\_\_\_\_  
                    First                      Middle Initial                      Last

Service Address \_\_\_\_\_ Apt/Unit # \_\_\_\_\_  
  Street Address  
\_\_\_\_\_  
  City                      State                      Zip                      Phone

Billing Address (if different from service address) \_\_\_\_\_

Driver's License \_\_\_\_\_ State Issued \_\_\_\_\_ Expiration Date \_\_\_\_\_

Social Security Number          Date of Birth \_\_\_\_\_

I hereby authorize Vernon Communications Cooperative to check my credit history \_\_\_ Yes \_\_\_ NO

I have read and agree to all the terms and conditions of the Broadband Installation Agreement that has been provided \_\_\_ Yes \_\_\_ No

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Account Access**

Spouse \_\_\_\_\_ Phone \_\_\_\_\_

Authorized User \_\_\_\_\_ Phone \_\_\_\_\_

**4 Digit PIN** to access your account (and pay by phone 1-844-827-4766)

**PIN/CPNI Password Retrieval Questions**

In what city were you born? \_\_\_\_\_

What High School did you attend? \_\_\_\_\_

CPNI Password \_\_\_\_\_

*CPNI Includes where, when and to whom a customer places a call, as well as the types of phone service offerings to which the customer subscribes and the extent to which the services are used.*

*An authorized user or spouse is the only person authorized to access this account either in person or by phone and will be able to request information and/or make changes to the account the same as the primary account holder.*



**SERVICE REQUEST FORM**

**High Speed Symmetrical Internet** (One - time Activation fee of \$50.00)

50 MEG	100 MEG	500 MEG	1 GIG	Leased Router	Own Router
<b>\$54.95</b>	<b>\$84.95 \$</b>	<b>299.99</b>	<b>Call for pricing</b>		

<input type="checkbox"/> <b>IPTV Television</b> (One-time \$50.00 Activation Fee) Number of Set-Top-Boxes <input type="text"/> Number of TV's <input type="text"/>					
<input type="checkbox"/> <b>VC Stream</b> (Need Amazon Fire TV Stick, Roku or Apple TV Device)					
Local	Select	Basic	Expanded	250 GBDVR	500 GB DVR
HBO	Showtime	Cinemax	Starz		

**Telephone** (One-time Connect Fee of \$34.00)

**Publish**  **Non-Pub** \$1.00/mo *Directory Listing*

**Port Number** (\$24.00 Connect Fee) Number to be Ported  -  -

**Features:**

Caller ID  Call Waiting  Call Waiting for Caller ID  Voice Mail

Call Forwarding  Three Way Calling  Voice Mail-Email Notification  Other

**Long Distance:**

.10/Min  120 Minutes (\$6.00/mo)  500 Minutes (\$19.95/mo)

1000 Minutes (\$24.95mo)

(Calls to Alaska, Hawaii, US Territories, and International locations not included. Rates are for one line. Additional lines are the same price per line).

**Battery Back-up Power Options:** (for Dial Tone):

8 Hour Battery Back-up (Provided and installed at no charge)  Accept  Decline

24 Hour Battery Back-up (Available for purchase at \$350.00 installed)  Accept  Decline

**Payment Information**

*By choosing an option, you are authorizing the Financial Institution below to pay your monthly Vernon Communications Cooperative (VC Co-op) bill on the 10th of every month or the next business day if the 10th falls on a weekend or holiday. VC Co-op has the right to cancel use of the automatic bill payment. If you wish to cancel automatic bill payments, please notify VC Co-op three or more business days before the payment is scheduled to be made.*

**Please choose one option and receive a one-time credit of \$5.00:**

Checking  Savings **Name of Financial Institution**

**Name of Account Holder**

**Routing Number**  **Complete Account Number**

**Sign up for Ebill and receive a one-time credit of \$5.00**

**Email Address**

You will be enrolled with SmartHub and receive an email with a temporary password to log into your account. You will be directed to update your password. You will be able to view your bill, make payments and set up EFT plus much more. The first bill will include connect fee(s) and is prorated from the connect date to the end of that month AND the entire next month as we always bill one month in advance.