



### **Title: Network Ops Center Manager**

VernonCom is seeking an optimistic and organized Network Ops Center Manager to oversee day-to-day operations and ensure system availability and reliability.

### **Description:**

The Network Ops Center Manager will lead a dynamic team and ensure smooth daily operation of the network operations center (NOC). The candidate will make certain the required infrastructure, resources and monitoring systems are available and operationally stable to meet the team's requirements. The position works closely with other departments and outside vendors to identify, recommend, implement, and operate functional and cost-effective solutions for all aspects of the services managed by the NOC. The Network Ops Center Manager also takes care of the development and support of NOC team while leading critical network projects and operates within company policies and procedures. The Network Ops Center Manager is also instrumental in developing and/or vetting new technologies and services and aligning them with the organization's strategic vision.

### **Potential Responsibilities:**

- Provide leadership and support to NOC team.
- Lead major network additions or configurations for VernonCom network.
- Support NOC team in designing, updating and monitoring data networking systems and equipment.
- Ensure compliance with company guidelines.
- Implement strategic plans and goals for the team.
- Perform managerial duties such as timesheet approval and department scheduling.
- Attend seminars, training sessions, and internal/external meetings.
- Participate in community service/civic events.
- All other duties as assigned.

### **Position Requirements:**

- BS, MS in Computer Science or Engineering and/or equivalent work experience.
- Proven ability to manage a team.
- Proficient in Office 365.
- Strong communication and interpersonal skills.
- Knowledge of VernonCom services, billing and network preferred.
- Professional attitude and appearance.
- Ability to manage multiple projects and tasks.
- Establish and maintain effective working relations with staff.
- Willingness to work extended hours, weekends and holidays as necessary.



**Physical Requirements:**

- Ability to sit, stand, and move around for extended periods.
- Lift and maneuver light to moderate office supplies and equipment.
- Visual acuity to read printed materials and view computer screens for extended periods.

**Job Type:** Full-Time, Exceptional Benefits.

**Pay:** Based on experience.

**Work Location:** 103 N. Main Street, Westby, WI 54667

*If you're interested in joining our team, please submit application, cover letter and resume to [aswiggum@vernoncom.coop](mailto:aswiggum@vernoncom.coop). Position open until filled.*